### Terms of Use

The following sets forth the terms of use (hereinafter referred to as "Terms") for the "Official" Twitter (hereinafter referred to as "Page") of the JR Kyushu Operating Information (All Kyushu in English version) provided by Kyushu Railway Company (hereinafter referred to as "Company"). In using the Page, please read through and agree on the Terms.

• Regarding "Official" Twitter of JR Kyushu Operating Information (All Kyushu in English Version)

1. URL: https://twitter.com/jrkyushu\_all\_en

2. Operator: Marketing & Sales Department of Kyushu Railway Company

3. Content: Provision of the operating information for Shinkansen and Local lines in the entire Kyushu region.

4. Time Slot for JR Kyushu Posting: All time slots when the trains are in operation.

5. Use Language: "English" unless otherwise excepted.

6. Operation Term: The operation of this Page may be terminated or deleted without prior notice.

#### Posting

All copyright in or to any content posted by the users onto this Page (including comment, photos, videos and any other information) shall remain vested in such user, but such user shall be deemed, upon such posting, as having granted JR Kyushu a royalty-free and non-exclusive license to use such posted content (including modify, copy, extract, publish or otherwise exploit such content) on a worldwide basis, and also as agreeing to not enforce any copyright or author's moral right against JR Kyushu.

• Response to Posting

Unless otherwise excepted, JR Kyushu will not respond to any posting by user onto this Page, or any query, opinion or whatsoever in connection with such user posting.

#### Prohibition

Please refrain from posting the following content onto this Page. If any user positing is any one of the following, the JR Kyushu reserves the right to delete such content or take any other necessary action without any prior warning or notice in the discretion by JR Kyushu: 1. Any content not related to this Page;

2. Any content posted by any person impersonating any third party including JR Kyushu;

3. Any content that identifies, discloses or divulges (or is likely to identify, disclose or divulge) any personal information without the approval by its information subject;

4. Any content that defame (or is likely to defame) JR Kyushu or any third party or harm (or is likely to harm) the reputation or credit thereof;

5. Any content that infringes (or is likely to infringe) any copyright, right to likeliness or intellectual property right of JR Kyushu or any third party;

6. Any content that is clearly intended as mischief or makes no sense as the matter of language (including the posting of meaningless characters, repeated posting of the same content);

7. Any content related to any sales or marketing activities, political activities or religious activities;

8. Any content that is against the public order or good morality;

9. Any content that constitutes any criminal conduct, anti-social conduct or violation of the applicable law;

10. Any content that uses any computer virus or other accusable technology;

11. Any other content that may hinder the operation of this Page or that may be determined as inappropriate by JR Kyushu.

#### Disclaimer

The Company hereby disclaims any and all liability for the following. However, the foregoing shall not apply to any damages incurred by the user as the result of the willful conduct or gross negligence of the Company:

1. Completeness, accuracy, legality and usefulness of any information on this Page including any posting by any user onto this Page:

2. Any damages that may be incurred as the result of the use of this Page or inability to use this Page;

3. Loss of information that a user may be provided with through the positing onto this Page;

4. Any trouble or dispute having arisen between the users or between a user and any third party in connection with this Page.

### • Amendment to Terms

The Terms may be amended without acknowledgement of users. In the case of such amendment, any use of this Page by any user after such amendment shall be subject

and governed by the latest terms of use.

Further, the terms of use as amended shall take effect when the same is published on this Page unless otherwise provided.

## • Handling of Personal Information

Where JR Kyushu acquires any personal information from a user, such personal information shall be handled in accordance with the Basic Policy on Protection of Personal Information (https://www.jrkyushu.co.jp/privacy/index.html) adopted by JR Kyushu.

## • Matters to Be Complied With for Third Party Damages

If any user gives damages to any third party in his/her use of this Page, such user shall be liable for such damages, or settle any dispute with such third party, at his/her own liability and expense, and shall defend JR Kyushu harmless therefrom.

# • Indemnification

If any user gives JR Kyushu any damages as the result of his/her breach of the Terms, JR Kyushu may claim that such user from such damages.

#### • Queries

Please address any queries in connection with the "Official" Twitter of the JR Kyushu operating information (All Kyushu in English version) to the address (https://www.jrkyushu.co.jp/contact/index.html).

This Page is operated by the system of Twitter, and therefore JR Kyushu may not be able to answer any question related to the system or technologies of Twitter, or any function or usage of any application provided by Twitter or any third party for use on Twitter.