

Notification regarding measures against COVID-19 infectious diseases

Request for Understanding and Cooperation



In order to prevent the infection of COVID-19, JR Kyushu is taking measures such as wearing masks for station staff and crew members.

We would like to ask our customers for their cooperation in preventing infections such as washing hands, wearing masks, practice cough etiquette, refrain from talking, staggered commuting.

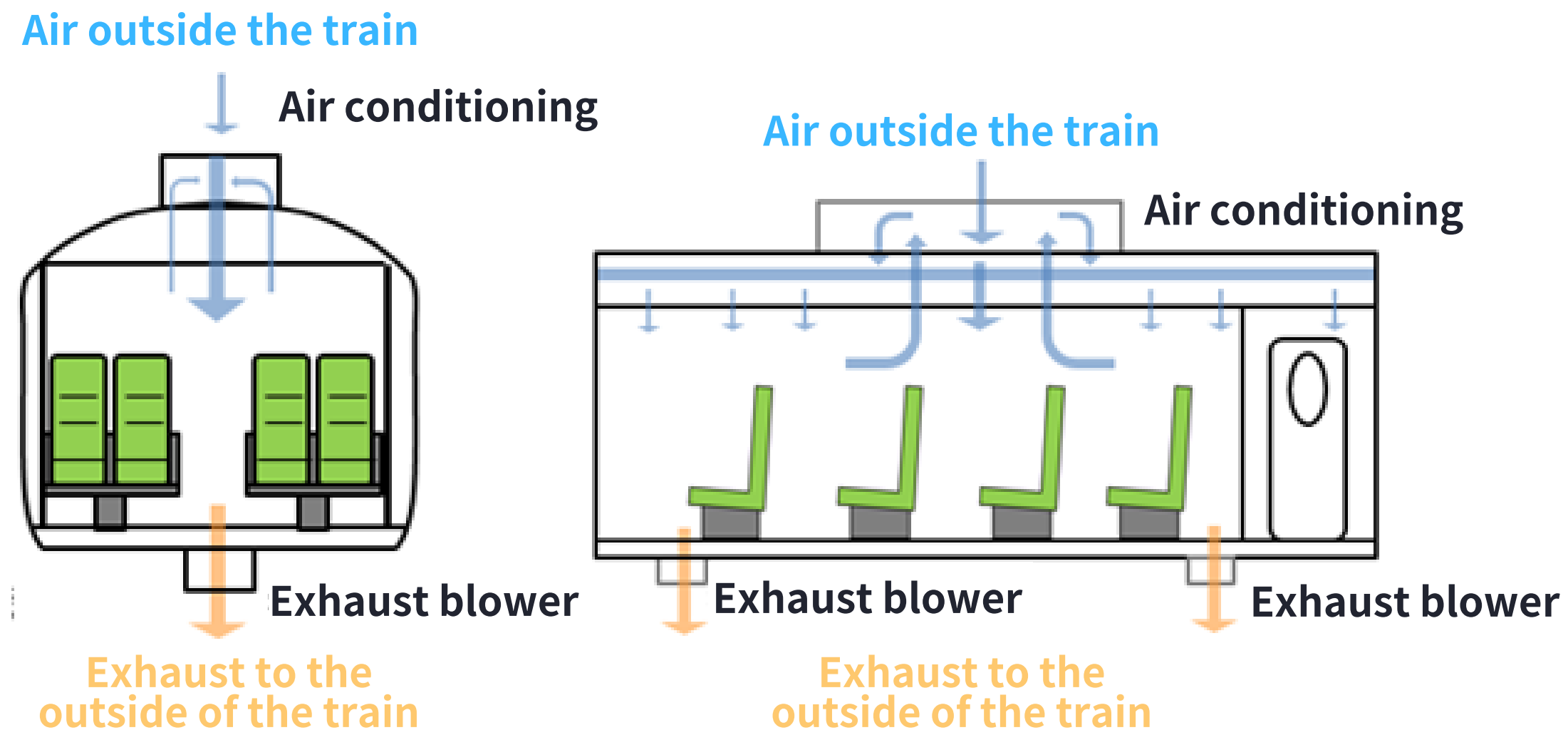


*This initiative is being implemented based on the "Guidelines for Countermeasures against Coronavirus Infectious Diseases in the Railroad Industry".

*In order to prevent heat stroke, the employees may remove their masks in the outdoor area where they can maintain enough distance (two meters or more) and the area where the customer do not use. We ask for your understanding in our employees's health management efforts to prevent infection and prevent heat stroke.

Train ventilation

We exchange the outside and inside air by opening the windows and the air conditioner when the train is stopped.



Call customers to attention by broadcasting

- ✓ Cooperation for staggered commuting, etc.
- ✓ Cooperate with wearing a mask, refrain from talking inside the train, practice cough etiquette

Disinfection the trains and stations

We carry out regular cleaning
using chemicals (disinfectants) to kill germs.



Choose your own seats

- When reserve seats at the ticket counter, we will prioritize the nearest vacant seats.
- A guide to how to reserve seats from the seat map is posted near the reserved seat ticket machine.



*Image is for illustration purposes.

Others



- **Precautions for droplet infection**

Install plastic curtain etc.,
at ticket gate and ticket counter



- **Placing liquid sanitizer**

Install alcohol disinfectant
for customers at Shinkansen
stations and major stations



- **Open the doors and windows**

Open automatic doors and windows
in waiting rooms, etc.

- **Social distancing**

The floor is marked so adequate social
distancing can be maintained when lining up
at ticket counter and ticket machines.

- **Strategy about toilet**

Stop using hand dryer
and display a written information
to close the lid before flushing

**We are taking all possible measures
and waiting for your ride.**

