

**Regarding the Recovery of Some Issues
with “JR KYUSHU RAIL PASS Online Booking”**

We have confirmed that some customers experienced system errors when booking and purchasing reserved seat tickets through the JR KYUSHU RAIL PASS Online Booking. However, as of April 15th at 5:30 AM, the system has been restored, and you can use it as usual.

We sincerely apologize for the inconvenience caused to our customers.

- **Details of the System Error**

After entering reservation details and payment information, the reservation could not be completed, and an error was displayed.

- **Period of Impact from the System Error**

From March 28, 2025, at 5:30 AM to April 14, 2025, at 11:00 PM (J.S.T)