

Notification of revised limited express fares, etc

Amid changes in our business environment and customers' usage of our services, JR Kyushu has decided to revise some fares and other details.

We would appreciate your understanding.

1 Effective date of revision

(1) Revision of the fares for limited express reserved-seat tickets for D&S Train

From October 1, 2023 (Sunday) ride

(2) Discontinued sale of discount tickets on "JR-KYUSHU Train Reservation"

Discontinued as of September 30, 2023 (Saturday)

2 Details of revisions

(1) Limited Express Tickets for D&S Trains

• Target Trains

YUFUIN NO MORI, ASO BOY!, TWO STARS4047, KAWASEMI YAMASEMI, A-TRAIN,
IBUSUKI NO TAMATEBAKO, UMISACHI YAMASACHI, ISABURO/SHIMPEI

*The fares for reserved-seat tickets for the limited express "ARU RESSYA" and "36+3" will remain unchanged

• Details of revised fares

For applicable trains, the limited express ticket will be increased by 500 yen

(JPY)

For distances up to	25km	50km	75km	100km	150km	200km	300km	301km~
Before Change	1,030	1,280	1,530	1,730	2,330	2,730	2,930	3,130
After Change	1,530	1,780	2,030	2,230	2,830	3,230	3,430	3,630

*As per the revisions, the fare for a reserved-seat ticket for (Panorama seat) and "White Kurochan Seats" on the limited express "ASO BOY!" and "YAMASEMI Bench Seat" on the limited express "KAWASEMI YAMASEMI" train will be as shown in the table above.

(2) Discontinued sale of discount tickets on "JR-KYUSHU Train Reservation"

• Applicable discount tickets

"KYUSHU NET KIPPU", "KYUSHU NET HAYATOKU 3"

* Available for purchase until 23:00 on September 30, 2023

Please note that it will not be possible to change tickets online after 1 October for eligible tickets. If necessary, please follow the procedures below.

<About changes >

If you wish to change your reservation after 1 October, please collect your ticket and inform the station office before the departure time of the designated train.

<Refund requests >

If you wish to refund your ticket because you are unable to change your reservation, please contact us by e-mail as follows before the departure time of your selected train.

Please be careful not to refund the ticket yourself.

◇E-mail

Click here (<https://train.yoyaku.jrkyushu.co.jp/inbound/>),

1. Click "Inquiries&Attention" at the top of the screen.
2. Click "Inquiry (English Only)" at the bottom of the screen.
3. Enter the information as below at "Inquiry Information", and click "Next".
 - "Your Name"
 - "E-mail Address"
 - "Boarding Date"
 - "Reservation No. (5-digit code)" (The number starting with "6" you will have received on completion of the reservation)
 - "Identification No. (4-digit code)" (The number nominated by the customer when making the reservation)
 - Describe the section of use and the reason for refund (cancellation due to unable to change reservation) in the "Message" field.

*As for all of the above, please enter the information used for the reservation.

4. After checking the displayed contents, check "I'm not a robot" and click "Submit".

*Please note that it may take some time to reply to the E-mail.