How to make seat reservation

#### Introduction

Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

\*Some parts of operations will be different according to eMOC/MCO you purchased. Please notice your eMCO/MCO again.

#### ①[eMCO]

[Travel agencies/Shops where you can get the voucher] JTB, JALPAK, JR Kyushu Jet Ferry, Tour baksa, Hana tour, Cosmo Travel, Korea Railroad Corporation, MODE TOUR, EGL Tours, Package Tour, Yes Trip, cola tour, LION TRAVEL, KLOOK, Baicheng, Lvmama, Fliggy and their affiliate travel agencies/shops

LOGO MARK JR KYUSHU RAIL PASS Online Booking Display Date: 2007/12/25 19:41	
JR Kyushu Rail Pass Voucher Customer's Coupon This is the coupon for TEST TARO	
This eMCO cannot be used for boarding.     Please go to the designated exchange office prior to boarding, and exchange it for a valid JR Kyushu Rail Pass.     The traveler must appear in person at the exchange office to make the exchange.     To receive your passes, you must present the following:     - eMCO (this receipt)     - Your passport.     * Exchange may be made during normal business hours at a voucher exchange office.     Hours vary by office. Please check ahead if planning to make the exchange in the early morning or late evening.     For details about locations and hours, go here. (https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf)	
Reservation Receipt No. RKTA07120187153 Travel Agent Name Kyushu Travel A Ticket Agent Name KTA Store1 Issue Date 2007/12/25 Please exchange within 3 months of issue date. Ticket Type All Kyushu Area Pass 5 days JPY 18,000	
Name TEST TARO Adult(\$)/Ohild(ren) Adult	The number written here on
Seat Reservation(s) Seats for some trains may be reserved in advance, for an additional fee. If you would like to reserve seats, please visit JR Kyushu Rail Pass Online Booking. Please have your KRP reservation number handy so that you can provide it with your Seat Reservation(s). (https://kyushurailpass.jrkyushu.co.jp/reserve)	reserve seats.
NUID: Validity Admitted under entry status "TEMPORARY VISITOR" * To change or cancel If you wish to change or cancel your reservation, please contact the agent that sold the voucher to you. * Inquiries about JR Kyushu Rail Pass Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form. Please have your KRP reservation number handy so that you can provide it with your query. (https://kyushurailpass.jrkyushu.co.jp/reserve) KYUSHU RAILWAY COMPANY	

# JR KYUSHU RAIL PASS Online Booking [Last updated: August 24, 2018]

# User Manual(Travel Agency)

②【eMCO(E-Ticket issued by Nippon	Travel Agency)】
[Travel Agencies/Shops where	NIPPON TRAVEL AGENCY CO., LTD
Nippon Travel Agency and its	[E-Ticket] KYUSHU (ALL) RAIL PASS 3DAYS**Sample**
affiliate travel agencies/shops	VOUCHER No. : 00201000285 This eMC0 cannot be used for boarding NAME : MR JOHN I ENNON**Sample**
	ADULT/CHILD: ADULT
The number written here on	
the voucher is required to	TO : Kyushu Railway company
reserve seats.	JPY: 15,000
	USD : 145.63
	RATES OF EXCANGE : 100JPY = 0.97USD
	ISSUE BY : ABC Tours Inc / U. S. A.
	ISSUED DATE : 11 Jul 2018
	Please exchange within 3 months of Issue date
	<ul> <li>**Your name in the claim takket must be spelled completely and matched the name appearing in your passport</li> <li>**Each person must need a takket even though traveling with several persons.</li> <li>[2] Refund of an Exchange Order : An Exchange Order can be refunded only at the very same office that kayued the Order, within one year after the date of kours. (A handling charge and a communication fee, set in the regulations of each issuing office, will be deducted.)</li> <li>[3] Refund of a JR KYISHU RALL PASS : A KYUSHU RALL PASS can be refunded only within a valid period and before the first date for its use at any JR KYUSHU RALL PASS : A KYUSHU RALL PASS can be refunded only within a valid period and before the first date for its use at any JR KYUSHU RALL PASS : A KYUSHU RALL PASS can be refunded only within a valid period and before the first date for its use at any JR KYUSHU RALL PASS : A KYUSHU RALL PASS can be refunded only within a valid period and before the first date for its use at any JR KYUSHU RALL PASS : A KYUSHU RALL PASS can be refunded only within a valid period and before the first date for its use at any JR KYUSHU RALL PASS exchange office. [10% of the yen price will be charged as a handling fee.] No refund can be made for any reason on or after the first day of use.</li> <li>[4] Use of an Order is subject to these conditions and the negulations of each issuing office. After exchanging, use of the Pass is subject to these conditions, Kyushu Tatiway Company passenger transportation negulations, and Japanese law.</li> <li>[5] For further information _, please with <a href="https://www.jrkyushut.co.jp/english/index.html">https://www.jrkyushut.co.jp/english/index.html</a></li> </ul>
Э[МСО] (Travel Agencies/Shops where you са Nippon Travel Agency and its affiliate	an get the voucher】 travel agencies/shops
ISSUED BY 希行者 NIPPON TRAVEL AGEN 人 日本旅行 NAME OF PASSENGER 氏者 MR JOHN LENNON(ADULT)**Sample** TYPE OF SERVICE FOR WHICH ISSUED <sup>YZ の種類</sup> KYUSHU (ALL) RAIL PASS 5DAY VALUE FOR EX. 日本円発行額 One Eight Zero Zero Zero yee EQUIVALENT AMOUNT PAID 現地通貨換算額 TO KYUSHU Railway Company	CY EXCHANGE ORDER 引換語 (Not Good for Passage) (JR用片) EXCHANGE COUPON パス引換用 No 90101001253 (NOT TRANSFERABLE DATE & PLACE OF ISSUE 譲渡荒止 好節所及び発行月日 /S**Sample ** IN TRAVEL U 2017 USD 147 Rates of Exchange
RESERVATION DATA 予約事項 **Sample**	The number written here on the
REMARKS 備考 Seat Reservation : https://kyushurailpass.jrkyushu.co.jp/reserve/ Valid only to a foreign tourist admitted into Japan under entry stal permanent residence qualification certificate and also holds an ai exchance this order to Kvushu Rail Pass within 3 months of the o No.90	voucher is required to reserve us 'temporary visitor'' a rticket which departs fr ate of issue. 0101001253

1

Unline booking		Purchase	the Rail Pass S	eat Reservation	onfirm/Change/Ref
Available for reservation	Jun. 07	1	7:56 Jun	. 07 based on operating system	17:56
(Tokyo). On this website, you can purchase	the JR Kyushu Rail Pass	and make a seat res	ervation of popula	r trains in Kyushu.	
When you make a seat reservation, it's nec	cessary to purchase the P	Cyushu Rail Pass on t	his website or at o	AQ —	encies.
English · 한국어 · 簡体字	▶ 整體字	• English	▶ 한국어	▶ 簡体字	▶ 懿禮字
Purchase the Rail Pass			Seat Re	eservation	
		A COM		¥1000(Adu ¥500(Child	it) ) a reservation
		164		number begin	s with K.
About Rail Pass	<b>次</b> 勝字	Train	ns offering	seat reserv nited Express fuin no Mori	s with K. ation
English · 한국어 · 簡休字	), 繁體字	Train	ns offering Lin Yut 특근	number begin seat reserv nited Express fuin no Mori 급열차 유후인노	ation s
indiana (Annual Parks) (About Rail Pass English ) 한국어 (南休字 urchase the Rail Pass Seat Res	)   紫龍字	Train	ns offering Lin Yui 특근 하한	number begin seat reserv nited Express fuin no Mori 급열차 유후인노 5)에本 由布院之	ation 9 모리 (森 :森
Inglish 한국어 한국어 한국 Seat Res Urchase the Rail Pass Seat Res	) 欺睢字 servation	Train	ns offering Lin Yui 号行 特校 特校	number begin seat reserv nited Express fuin no Mori 급열차 유후인노 快列车 由布院之	s with K. ation 오리 (森 :森

# JR KYUSHU RAIL PASS Online Booking [Last updated: August 24, 2018]

# User Manual(Travel Agency)

### How to make seat reservation

#### 2. Loo

. Log in.	
J	[First-time log in (need to set your own password)]
Login	You need to purchase a JR Kyushu Rail Pass voucher at a designated
1 3	travel agency first.
	If you log in for the first time after the purchase, click "Register" to set your
	own password.
New Registratio	Note: Paper MCOs issued by travel agencies other than Nippon Travel
	Agency (and its affiliate travel agencies) are not eligible for online seat
* If you do not have a	reservation service.
•	
To Top Page	Register
Required indicates that	entry is required.
Customer Inform	nation
NTA (Nippon Travel A	Agency) MCO users, please select a travel agency from the list.
	<b>-</b>
MCO Sample(s)	
KRP (Kyushu Rail	Pass) Reservation No./MCO No. Required
Password Required	
Password	
* If you forget y	ssword, please register from 🕨 here again.
	Login
[Logins with your ow	vn password]
<travel agency="" nam<="" td=""><td>e&gt;</td></travel>	e>
①eMCO : Don't selec	t anything.
(2eMCO issued by Ni	opon Travel Agency : Select "NTA"
3MCO issued by Nip	oon Travel Agency · Select "NinnonTravelAgency"

<KRP Reservation No./MCO No. and Password>

Enter your KRP Reservation No./MCO No. and your own password. Then click "Login".

Note: If you forget your password, do customer registrations again.

How to make seat reservation

# <Details on how to register customer information> (A) Confirm the user agreement.

Agreement(s)	
Japanese Terms and User Agreement(PDF)	
All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.	
JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)	
Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.	
Article 1(Scope of Application)	
1. The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking.	
2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.	
Article 2(Date and Time)	
Unless otherwise specified, the dates and times shown in the Terms and User Agreement shall be based on Japan Standard Time.	
Article 25(Governing Law and Jurisdiction)	
1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.	
2. The Terms and User Agreement shall be governed by the laws of Japan, and any and all disputes between the User and JR Kyushu shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the Fuk	wt to
Article 26(Effective Date of Terms and User Agreement)	xi io
The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in 3:	
Agree	
Back Next	

#### (B) Enter your e-mail address to receive a temporary password.

Register Email Address	
Register Email Address	If you registered an e-mail address at the time of purchasing your voucher, enter the same e-mail address. Otherwise, enter an e-mail address you wish to register.
Customer information must be registered before you ca In order to register your information, you must first rec We will send a test email from our domain (jrkyushu.co	Then click "Registration".
Required indicates that entry is required. Email Address Required Note: If you registered an email address when making	g your JR. Kyushu Rail Pass reservation, please register that same address now.
To Top Page	Register

How to make seat reservation

(C) When the screen like below is displayed, a temporary password will be sent to the registered e-mail address. Please check your mail.

	E-mail Address Registration Accepted
Regis We w If you	tration of email address has been accepted. ill soon send you an email with an access address. Please access this address to continue the reservation process. I do not receive email within a reasonable span of time, you may have entered the address incorrectly. Please send the (correct) email address again.
	То Тор Раде
(D) E	example of the automatically sent e-mail to inform a temporary password
	[JR Kyushu Rail Pass] We have received your registration request. (R01) 숙리 12:24

今日 12:24	
Thank you for using our JR Kyushu Rail Pass Online Booking.	
We have received your registration request. (Registration is not yet completed.)	
* Here is your temporary password (Valid 3 hours)	
Please go to the following web address to continue registration     https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?     codo=Ub/8bl dO8117100000008782	
JR Kyushu Rail Pass Online Booking <u>https://kyushurailpass.jrkyushu.co.jp/</u> * This email was sent from a send-on	il.
to this address. * This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you. Contact: <u>https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage</u>	
Kyushu Railway Company	

#### How to make seat reservation

#### (E) Set your own password.





English	<ul> <li>한국어</li> </ul>	▶ 簡体字 <b>▶</b>	繁體字	English	▶ 한국어	▶ 簡体字	> 繁體字
	Purchase th	e Rail Pass			Seat Re	servation	
Click "	'Seat Reserv	Ation" again.	u Rail Pass			Rese	eat rvation

How to make seat reservation

#### 4. Enter train information.

Route	Search					
1 Route Search	2 Train Selection	3 Seat Selection	4 Register Usage Start Date	5 Credit Card Information Entry	6 Confirm	<b>7</b> Finish
Search Iter	m(s)		Enter train *You can s *Unable to	information a et up to 7 peo set 0 for adul	nd click "Sea ople in total. t(s) column.	rch".
Required * indi	cates that entry is re	equired.				
Boarding Da	<b>y <u>Required</u></b>	<b>#</b>		•		
Adult(s) Rec	quired	Child(ren) Requir	ed			
* Can reserve fo * You cannot bo Details" and pro	or up to the number of to ok child(ren) only. Wher ceed to "Proceed to cha	ravelers at time of rail   n adding one or more c nge screen."	pass reservation. hild(ren) to a group, plea	se change the number	of people from "Confirm	n Reservation

#### <Details>

### (A)Select a train group.

	Please select.	~
Search Item(s)	[Beppu-Yufuin-Hita] Yufuin no Mori/ Yufu	
	[Hakata-Oita] Yufuin no Mori	
equired * indicates t	Ibusuki no Tamatebako	Select a train group.
Train Selection Rev	lau on	
Please select.		<b>•</b>

How to make seat reservation

#### (B)Select a facility.

Reserved	Seat	
Boarding Day Required		Click "Reserved Seat" and make the column turn into the red as shown.
Departure Station Required	Arriv	val Station Required
Disease select		

#### (C)Select a boarding date.

Red	uirea	] ~ 1	luica	les u	lat el	itry i	siequ	meu.						_	
	0		Octo	ber	2017	7			N	oven	nber	201	.7		Specify a date to reserve a seat(s).
	Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	Sı	
							1			1	2	3	4	5	
	2	3	4	5	6	7	8	6	7	8	9	10	11	1	
	9	10	11	12	13	14	15	13	14	15	16	17	18	19	
	16	17	18	19	20	21	22	20	24	22	22	2.4	25	26	
	23	24	25	26	27	28	29	27	r	lote	: C	Dnlii	ne	se	at reservation can be made from 10 am
	30	31							(	Jap	an	tim	e) 1	m	onth before the boarding date.
	уууу	/MN	1/dd					<b>#</b>	Ľ				,		ÿ

# (D)Select departure station.

Facilities	Selection Required		
	Please select.	<ul> <li>Image: A second s</li></ul>	
	Kagoshima-chuo		
Boardin	Kiire		Select departure station.
<u> </u>	Ibusuki		
Departu	e bracion requires		Arrival Station Required
Please	select.	•	Please select.

## (E)Select arrival station.

Facilities Selection Required				
F	eserved Seat		Please select.	~
			Kagoshima-ch	nuo
Boarding Day Required	00		Kiire	Select arrival station.
уууу/ММ/аа			Ibusuki	
Departure Station Required		Arrival	Season requires	
Please select.	-	Please	e select.	•

### How to make seat reservation

#### 5. Select a train to reserve a seat(s).

Train S	election							
Route Search	2 Train Selection	3 Seat Selection	4 Register Usage Start Date	5 Credit Card Information Entry	6 Confirm	Finish		
Departure Da				Price per person	Tickets	Subtotal		
2017/10/1	.2		Adult(s)	JPY 1,000	2	JPY 2,000		
Facilities Usag	je		Child(ren)	JPY 500	1	JPY 500		
Reservation	ns Accepted Du	ring These Ho	urs: 05:30 to 2	seat(s) ar	ld click "Sel	ect" button o	correspond	ding to it.
Departure Station	Departure Time		Arrival Station	Arrival Time	Train Name			
Kagoshima -chuo	09:58	$\rightarrow$	Ibusuki	10:49	Ibusuki no Tamatebal o 1	Select Available for reservation)		
Kagoshima -chuo	11:57	<b>→</b>	Ibusuki	12:47	Ibusuki no Tamatebak o 3	Select Available for reservation)		
Kagoshima -chuo	14:02	$\rightarrow$	Ibusuki	14:58	Ibusuki no Tamatebak o 5	Select (Few vacant seats)		
lect a sea	at assgnr	nent me	ethod.					
Seat Sele	ection							
Route Search	Train Selection	Sele Or c	ect a seat as click "Select	ssignment from seati	method you ng chart" to	u wish to use display a s	∍ and click eating cha	"Next". .rt.
Required * indicates the Seat Assignment Sit together if p	at entry is required.          Required         ossible         Select from a seating	g chart		·	*A seating 23:00 to 5 *A seating are few va	chart is not :30. chart is not acant seats.	available available	from if there

At this point, the selected seat has not be reserved.

11 / 18

been guaranteed. Since the situation of vacancies may change, the selected seat may not be able to be reserved.



# 6. Se

click "Next".

How to make seat reservation

# <Details on how to select a seat(s) using a seating chart>

Seating Chart Selection	SL Hitoyoshi cannot select seat from "Seating chart"
Car Selection	
When you want to change Car No. for seat availabilities, please sel remaining vacant seats."	ect proper Car No. showing "Available vacant seats" or "Low
Car 2	Car 3
Selection in Progress The Selection in Progress The Car 2 [There a Car 2 [There a Car 3 Seating chart Please select.	ere are vaca
Kagoshima-chuo	ne selected seat has not been guaranteed. ation of vacancies may change, the selected e able to be reserved.
	5 4 3 2 1
Select (check) a seat(s) you wish to reserve an	Travel Direction

How to make seat reservation

### 7. Register the usage start date of your rail pass.

Ra	il I	Pa	SS	U	sa	ge	St	ar	t D	)at	e			
Route S	Gearc	h		Tra	ain Se	Pelectio	on	5	Seat S	Select	ion		Register Usage Start Date	e Credit Card Confirm Finish Information Entry
uired Enter Usage	indica r Usa e Sta	s usa ates t age rt Da	ge st hat e Star ite (.	entry t Da	is re ate. n Sta	quirec andar	d. rd Tim	e) I	Requir	red				Select the usage start date of your rail pass an click "Next". The candidate days are displayed based on the boarding date you chose and the type of your ranges
0	1	lanu	ary	200	8			F	ebru	iary	200	8	0	*A pass is valid for 3 or 5 consecutive days
Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	Su	including the upped stort date. If the upped stort
	1	2	3	4	5	6					1	2	3	including the usage start date. If the usage star
7	8	9	10	11	12	13	4	5	6	7	8	9	10	date of a 3-day pass is October 5, it is valid on
21	15 22	23	24	25	26	20	11	12	20	21	22	23	24	October 5, 6, and 7.
28	29	30	31				25	26	27	28	29			
YUS	SHU	RA	AIL V	٧A	ΥC	ОМ	PAN	Y						▶ English ▶ 한국어 ▶ 簡体字 ▶ 繁體字

8. Enter the KRP Reservation No./MCO No. for a child(ren). (Necessary only when reserving a designated seat(s) for a child(ren))

Enter Child's KRP Reservation N	lo./MCO No.
Reservations can be made during these hours: 05:30 to 23:00 (JST)           Required indicates that entry is required.	If you set 1 or more to child(ren)'s column, enter the KRP Reservation No./MCO No. of child(ren) and click "Next".
Enter child's KRP (Kyushu Rail Pass) Reservation No./MC	20 No.
Back	Next

How to make seat reservation

### 9. Enter credit card information used for settlement.

Credit Card Information Entry
Note SearchImage: Search SelectionImage: Search SelectionRegister Usage Start DateCredit Card Information EntryConfirmFinish
Usable Card(s) 🛛 💀 💽 🕼 🔐 <equation-block> <table-cell> <table-cell> المحمد المحمد</table-cell></table-cell></equation-block>
* When receiving the reserved ticket, you need to bring the credit card registered at the time of purchase. Card No. Required
Term of Validity (MM/YYYY)     Required     Card Company     Required       01     /     2017     Please select.
The above is the purchaser's credit card. When receiving a ticket(s), the purchaser must bring the credit card used for settlement at the time of purchase and present it.
Back Next
Enter your credit card's "Card No.", "Term of Validity and "Card Company". Read the caution notes and check the check box. Then click "Next". *The credit card must be the purchaser's own. *You need to present the credit card used for settlement when you receive the

How to make seat reservation

#### 10. Confirm the contents of reservation.





#### 12 Example of the automatically sent e-mail when reservation is completed



How to make seat reservation

#### 13. Example of the "Reserved Seating Coupon".

\*Printing your Reserved Seating Coupon is recommended.

\*Present it when you receive the reserved ticket at a designated JR Kyushu counter.

	Online Booking	
-KYUSHU	2	
ting Coupon	Dis Date and Time of	splay Date: 2017/10/05 13:54(JST) f Purchase: 2017/10/05 13:54(JST)
ID Kyuchu	Personal Section Course	<b>n</b>
JR NYUSHU	Reserved Seating Coupor	[]
ou will not be able to board without a ticket.	The so minutes before train departure time. Arthough s	your reservation is contrined,
our ticket(s) will be given to you when you pick ou will no longer be able to make changes or req o receive your tickets, you must present the fol	up your Rail Pass(es). Once you have received your Ra uest refunds through the online sales service. lowing:	ail Pass(es),
Note: For fastest pickup, you should also prese	nt your reserved seat receipt (this receipt).	
ickets can be picked up from the ticket office d lease check ahead if planning to pick up your ti- or details about locations and hours, go here. (	uring normal business hours. Hours vary by location. cket in the early morning or late evening. http://www.jrkyushu.co.jp/english/pdf/BusinessHours.pr	df)
eservation Receipt No.	KRP Reservation No.	
R00017100000532	K00017100000532	
	MARS No.	
	66037	
urchaser Information		
Name	Card Brand	Card No.
Kyushu A	UC, Master, VISA	*************
Boarding Day		
2017/10/12		
Departure Station	Departure Time	
Kagoshima_chuo	00.58	
Arrival Station	Arrival Time	
Ibusuki	10.49	
Train Name	Travel Time	
Ibusuki no Tamatebakol	00:51	
Facilities Usage		
Reserved Seat		
Seat (s)		
Car 2 16A, 17A, 18A		
Amount Used		
JPY 2, 500		
Travelers		
Adult(s) 2		
Child (ren)		
ICE		
o change or cancel		
o make changes to your ticket reservation, or to	cancel it for a refund, please complete the relevant	procedure at our online sales
ervice no later than 6 minutes before departure a	and receipt.	
our scheduled departure time. Refund requests car	nnot be accepted after the boarding time has passed	ushu kali Pass office prior to
lease note that a refund service charge will be	applied when a reservation is canceled. If you are rec	ducing the number of
ravelers, the refund service charge will be appl	ied for each individual withdrawn from the group.	<ul> <li>A standard standard state</li> </ul>
Nquiries Lease access IR Kyushu Rail Pace Online Pocking	and submit your query or comment using the online for	n
lease have your KRP reservation number handy so https://kyushurailpass.jrkyushu.co.jp/reserve)	that you can provide it with your query.	

For information on what you need and where to receive the reserved ticket(s), refer to the following. <u>https://www.jrkyushu.co.jp/english/booking/necessary\_f.pdf</u>