Introduction

Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

*Some parts of operations will be different according to eMCO/MCO you purchased. Please notice your eMCO/MCO again.

①eMCO

[Travel agencies/Shops where you can get the voucher]

JTB, JALPAK, JR Kyushu Jet Ferry, Doctortour, Hana tour, Cosmo Travel, Korea Railroad Corporation, MODE TOUR, myrealtrip, EGL Tours, Package Tour, Yes Trip, cola tour, LION TRAVEL, Fliggy, Ctrip and their affiliate travel agencies/shops

The number written here on the voucher is required to reserve seats.
How to make seat reservation

【Travel Agencies/Shops where you can get the voucher】
Nippon Travel Agency and its affiliate travel agencies/shops

The number written here on the voucher is required to reserve seats.
How to make seat reservation

【KLOOK Voucher (E-Ticket issued by KLOOK)】

【Travel Agencies where you can get the voucher】
KLOOK

The “Voucher number” written here on the voucher is required to reserve seats.

【eMCO】

【Travel Agencies where you can get the voucher】
KLOOK

The number written here on the voucher is required to reserve seats.
*Same with ①eMCO
1. Start seat reservation.

Click “Seat Reservation”.

On this website, you can purchase the JR Kyushu Rail Pass and make a seat reservation of popular trains in Kyushu. When you make a seat reservation, it’s necessary to purchase the Kyushu Rail Pass on this website or at designated travel agencies.
2. Login

[First-time log in (need to set your own password)]
You need to purchase a JR Kyushu Rail Pass voucher at a designated travel agency first. If you log in for the first time after the purchase, click “Register” to set your own password.

*Note: Paper MCOs issued by travel agencies other than Nippon Travel Agency (and its affiliate travel agencies) are not eligible for online seat reservation service.

[Logins with your own password]
<Travel Agency Name>
① eMCO: Don’t select anything.
② eMCO issued by Nippon Travel Agency: Select “NTA”
③ MCO issued by Nippon Travel Agency: Select “NipponTravelAgency”
④ “KLOOK Voucher” sued by KLOOK: Select “KLOOK”
⑤ eMCO issued by KLOOK: Don’t select anything.

<KRP Reservation No./MCO No. and Password>
Enter your KRP Reservation No./MCO No. and your own password. Then click "Login".
*Note: If you forget your password, do customer registrations again.
(A) Confirm the user agreement.

Read the terms and check the checkbox next to “Agree”. Then click “Next”.
(B) Enter your e-mail address to receive a temporary password.

If you registered an e-mail address at the time of purchasing your voucher, enter the same e-mail address. Otherwise, enter an e-mail address you wish to register. Then click “Registration”.

(C) When the screen like below is displayed, a temporary password will be sent to the registered e-mail address. Please check your mail.
(D) Example of the automatically sent e-mail to inform a temporary password

[JR Kyushu Rail Pass] We have received your registration request. (R01)

Today 12:24

Thank you for using our JR Kyushu Rail Pass Online Booking.

We have received your registration request. (Registration is not yet completed.)

* Here is your temporary password.

82KUpwEl

* Please go to the following web address to continue registration.

https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?code=UWj8bl.dQ811710000000872

Access the URL described in the e-mail.

Temporary password (Valid 3 hours)
(E) Set your own password.

Set Password

1. eMCO → Don’t select anything.
2. eMCO issued by Nippon Travel Agency → Select “NTA”
3. MCO issued by Nippon Travel Agency → Select “NipponTravelAgency”
4. Voucher issued by KLOOK → Select “KLOOK”
5. eMCO issued by KLOOK → Don’t select anything.

eMCO: Enter your 15-digit KRP Reservation No. starting with capital letter “K”
* Enter your MCO No. shown on the eMCO/MCO issued by Nippon Travel Agency or KLOOK.

Enter name shown on your voucher (eMCO/MCO)
* For customers who use the voucher issued by KLOOK, please enter your name shown on the voucher from Given name to Surname in order.

Enter the temporary password (Valid 3 hours) you received in the e-mail.

Read the caution notes and enter new password. Then click “Set password”.

Set password
(F) Password setting completed.

Password Setting Completed

Registered.

Customer Information

KRP Reservation No./MCO No.
K00017100000532

Name
Kyushu A

Confirm KRP Reservation No./MCO No. and name. Then, click “To Top Page”.
3. Click “Seat Reservation” again.

Click “Seat Reservation” again.
4. Enter train information.

Enter train information and click "Search".

*You can set up to 7 people in total.
*Unable to set 0 for adult(s) column.
How to make seat reservation

(A) Select a train group.

Select a train group.

*Available trains are difference according to the covered area of Pass which you purchased.

(B) Select a facility.

Click “Reserved Seat” and make the column turn into the red as shown.

(C) Select a boarding date.

Specify a date to reserve a seat(s).

Note: Online seat reservation can be made from 10 am (Japan time) 1 month before the boarding date.
(D) Select departure station.

Select departure station.

(E) Select arrival station.

Select arrival station.
5. Select a train to reserve a seat(s).

Choose a train for which you wish to reserve a seat(s) and click "Select" button corresponding to it.
6. Select a seat assignment method.

Select a seat assignment method you wish to use and click “Next”. Or click “Select from seating chart” to display a seating chart.

* A seating chart is not available from 23:00 to 5:30.
* A seating chart is not available if there are few vacant seats.

At this point, the selected seat has not been guaranteed. Since the situation of vacancies may change, the selected seat may not be able to be reserved.

For customers who make a seat reservation of Kyushu Shinkansen

For customers who boarding onto Shinkansen between Hakata~Kagoshima-chuo with bringing large baggage which the total dimensions are greater than 160cm after May 20th, 2020, we ask them to use a "seat with oversized baggage area". However, it cannot be made a reservation of seat with oversized baggage area at JR KYUSHU RAIL PASS Online Booking service. We are very sorry for your inconvenience, if you request this seat, please reserve at the ticket counter after arriving Japan.

Detail information, here!
<Details on how to select a seat(s) using a seating chart>

Select a car you wish to reserve.

SL Hitoyoshi cannot select seat from “Seating chart”

* At this point, the selected seat has not been guaranteed. Since the situation of vacancies may change, the selected seat may not be able to be reserved.

* The running direction of Limited Express Sonic (between Hakata - Oita) will be changed to opposite at Kokura station (First car will be changed as last train). There are some cases that direction is difference from seat map, please notice.

[Attention!]
On busy season (Weekend, Japanese national holiday...), there are possibilities that network connection for reservation request will be concentrated. If you cannot proceed to next step, please try again after short interval.

Select (check) a seat(s) you wish to reserve and click “Next”.
7. Register the usage start date of your rail pass.

Select the usage start date of your rail pass and click “Next”. The candidate days are displayed based on the boarding date you chose and the type of your rail pass.

*A pass is valid for 3 or 5 consecutive days including the usage start date. If the usage start date of a 3-day pass is October 5, it is valid on October 5, 6, and 7.

8. Enter the KRP Reservation No./MCO No. for a child(ren). (Necessary only when reserving a designated seat(s) for a child(ren))

If you set 1 or more to child(ren)’s column, enter the KRP Reservation No./MCO No. of child(ren) and click “Next”.

Select the usage start date of your rail pass and click “Next”. The candidate days are displayed based on the boarding date you chose and the type of your rail pass.

*A pass is valid for 3 or 5 consecutive days including the usage start date. If the usage start date of a 3-day pass is October 5, it is valid on October 5, 6, and 7.
9. Enter credit card information used for settlement.

Enter your credit card’s “Card No.”, “Term of Validity” and “Card Company”.
Read the caution notes and check the check box. Then click “Next”.

*The credit card must be the purchaser’s own.
*You need to present the credit card used for settlement when you receive the reserved seat ticket(s).
### Confirm the contents of reservation.

#### Confirm Seat Reservation

<table>
<thead>
<tr>
<th>Route Search</th>
<th>Train Selection</th>
<th>Seat Selection</th>
<th>Register Usage Start Date</th>
<th>Credit Card Information Entry</th>
<th>Confirm</th>
<th>Finish</th>
</tr>
</thead>
</table>

The JR Kyushu Exchange voucher will have the expiration date of exchange: 2018/10/24 (Japan time).
OK to reserve seats as indicated below?

#### Payment Amount

<table>
<thead>
<tr>
<th>Price per person</th>
<th>Tickets</th>
<th>Subtotal</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adult(s)</strong></td>
<td>¥1,000</td>
<td>2</td>
</tr>
<tr>
<td><strong>Child(ren)</strong></td>
<td>¥500</td>
<td>1</td>
</tr>
</tbody>
</table>

**Total**: ¥2,500

#### Train(s) Used

<table>
<thead>
<tr>
<th>Train Name</th>
<th>Departure Day</th>
<th>Departure Station</th>
<th>Departure Time</th>
<th>Arrival Station</th>
<th>Arrival Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ibusuki no Tamatebako 1</td>
<td>2017/10/12</td>
<td>Kagoshima-chuo</td>
<td>09:58</td>
<td>Ibusuki</td>
<td>10:49</td>
</tr>
</tbody>
</table>

**Facilities Usage**
- Car
- Seat Location: 18A 15A 17A

**Reserved Seat**: 2

#### Customer Information

**Name**: Kyushu A
**Email Address**

**Usage Start Date (Japan Standard Time)**: 2017/10/10

#### Credit Card Details

**Card No.**: **** **** ****-1002
**Credit Card Company**: JCB
**Term of Validity (MM/YYYY)**: 09/2022

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**[Attention!]**

There are cases that you need a little time to complete the payment. Please do not any operation on your own (e.g. to click "Back" button on web browser) until proceeding "confirmation step of payment".

Confirm the contents of reservation. If it is correct, click "Reserve (Pay)".

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Back

Reserve (Pay)
11. Reservation completed.

Note: If you request from 23:00 to 5:30 (Japan time), we will keep the reservation request on hold and inform the result the next morning by e-mail.

To print a receipt, click “To Receipt Print”.

To print a “Reserved Seating Coupon”, click “Print Seat Reservations”.

Payment Amount

<table>
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<td>¥500</td>
<td>1</td>
<td>¥500</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td>¥2,500</td>
</tr>
</tbody>
</table>

Train(s) Used

- Train Name: Ibushi no Tamatebako 1
- Departure Day: 2017/10/12
- Departure Station: Kagoshima-chuo
- Departure Time: 09:58
- Arrival Station: Ibushi
- Arrival Time: 10:49
- Facility: Car
- Seat Location: 16A 17A 18A

Customer Information

- Name: Kyushu A
- Email Address
- Usage Start Date (Japan Standard Time): 2017/10/10

Credit Card Details

- Card No.: **** **** **** **** 1002
- Credit Card Company: UC, Master, VISA
- Term of Validity (MM/YYYY): 09/2022
12 Example of the automatically sent e-mail when reservation is completed

[JR Kyushu Rail Pass] Your assigned-seat reservation has been issued.(R06)

Mr./Ms. Kyushu A

Thank you for using our JR Kyushu Rail Pass Online Booking.

* Your reservation has been issued.
The following reservation has been confirmed, and your credit card has been billed accordingly.
Purchaser name: Kyushu A
Total amount: 2,500 (JPY)
Reservation No.: 63822

* Reservation details
Date/time reservation was requested: 2017/09/12 16:06 (Japan time)
Reservation No.: 63822
For 2 adult(s) and 1 child(ren)
Boarding date and time: 2017/10/12 09:54 (Japan time)
Boarding section: Kagoshima-chuo to Ibusuki
Train name: Ibusuki no Tamatebako 1
Seat(s): Car 2. 16A, 17A, 18A

==================================================
Your ticket(s) will be given to you when you pick up your JR Kyushu Rail Pass(es).
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Important:
* Please pick up your ticket(s) prior to boarding time. Although your reservation is confirmed, you will not be able to board without a ticket.

JR Kyushu Rail Pass Online Booking
https://kyushurailpass.jrkyushu.co.jp/reserve/

* This email was sent from a send-only account.
* This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you.
Contact: https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInoutPage

Kyushu Railway Company
13. Example of the “Reserved Seating Coupon”.

*Printing your Reserved Seating Coupon is recommended.

*Present it when you receive the reserved ticket at a designated JR Kyushu counter.

For information on what you need and where to receive the reserved ticket(s), refer to the following.

https://www.jrkyushu.co.jp/english/booking/necessary_f.pdf