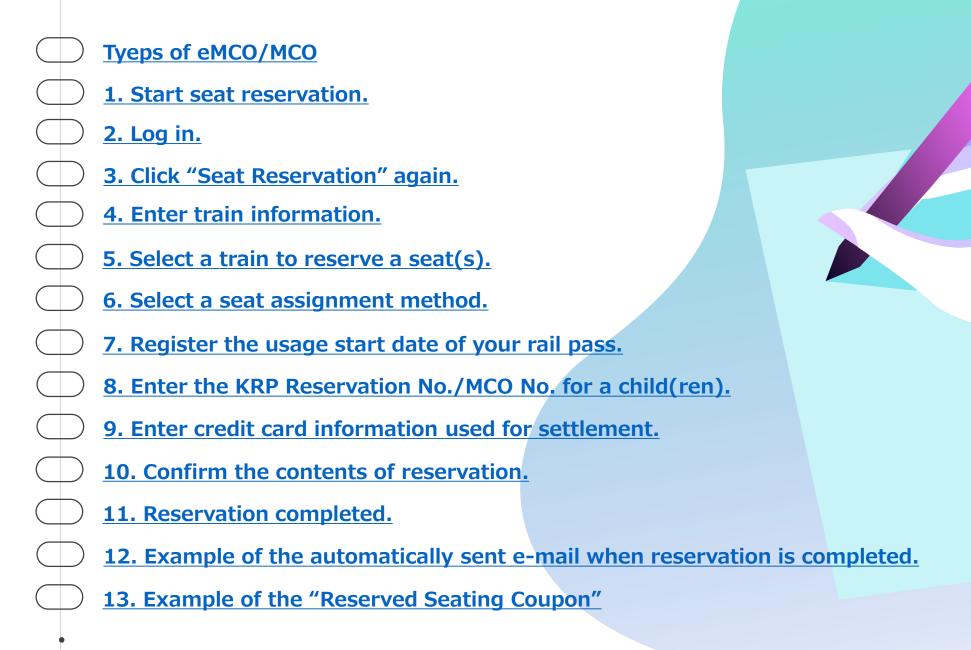


# JR KYUSHU RAIL PASS Online Booking

-How to make seat reservation-

Last updated: May 1, 2023

# **Table of contents**





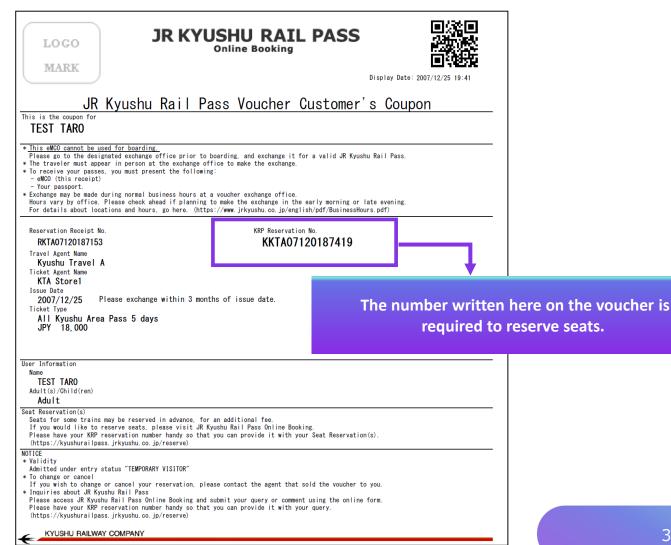
Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

\*Some parts of operations will be different according to eMCO/MCO you purchased. Please notice your eMCO/MCO again.

### 1eMCO

[Travel agencies/Shops]

JTB, JALPAK, JR Kyushu Jet Ferry, Doctortour, Hana tour, Korea Railroad Corporation, MODE TOUR, myrealtrip, EGL Tours, Package Tour, cola tour, LION TRAVEL, KKday, Fliggy, Ctrip and their affiliate travel agencies/shops





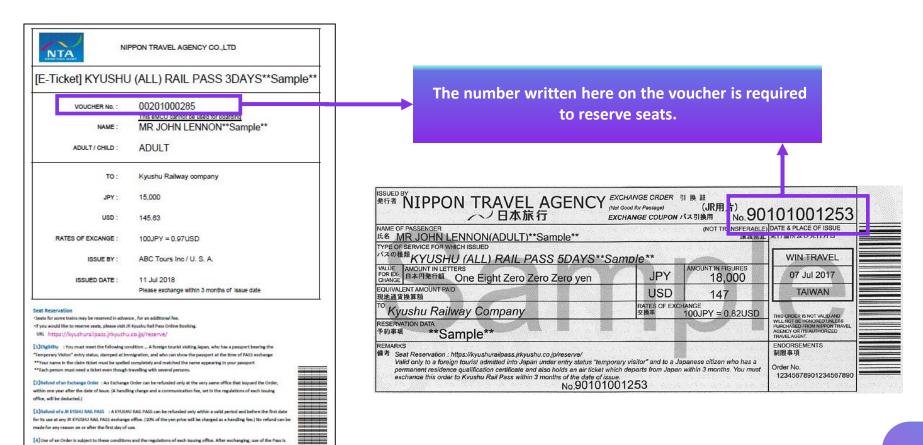
Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

\*Some parts of operations will be different according to eMCO/MCO you purchased. Please notice your eMCO/MCO again.

### **2eMCO** (E-Ticket )/MCO issued by Nippon Travel Agency

(Travel agencies/Shops) Nippon Travel Agency and its affiliate travel agencies/shops

[5]For further Information , please visit https://www.irkyushu.co.jp/english/index.html





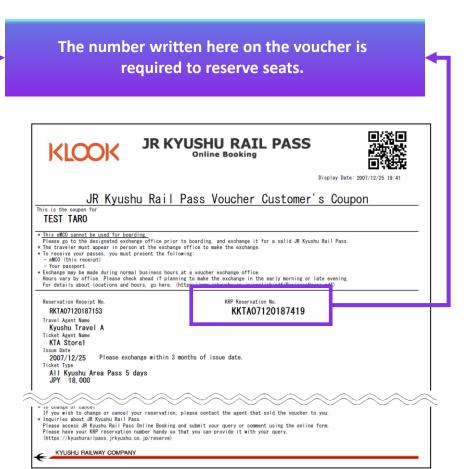
Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

\*Some parts of operations will be different according to eMCO/MCO you purchased. Please notice your eMCO/MCO again.

### **3KLOOK** Voucher (E-Ticket issued by KLOOK) / eMCO

[Travel agencies/Shops] KLOOK







Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

\*Some parts of operations will be different according to eMCO/MCO you purchased. Please notice your eMCO/MCO again.

①You must hold a passport issued by a country other than Japan.

Those who satisfy conditions @and @above.

Required items to bring & attire

Passport
 Voucher

certificate from your passport with a stamp or seal.

Pass price for children (age between 6 and 11) is half of the adult price.
How to determine child's age: the age of the child is as of the date of purchase

②You must reside outside Japan and are visiting Japan on a temporary visitor visa(\*)

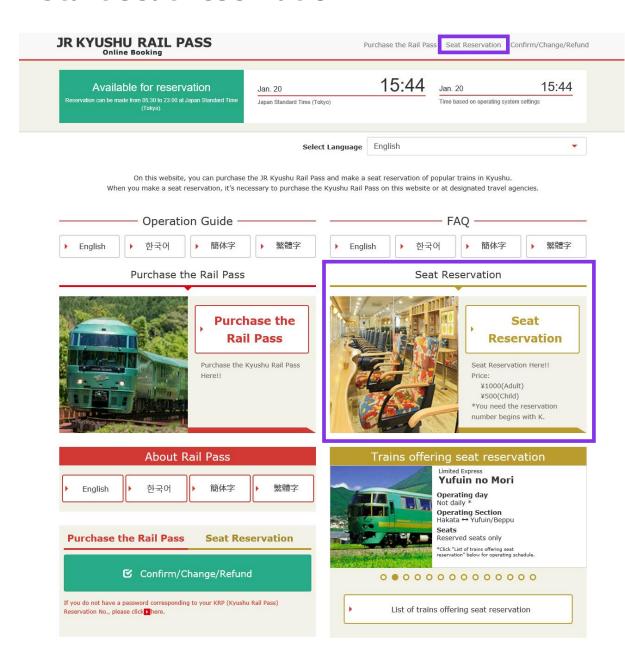
\*When entering Japan, please receive proof of "temporary visitor" with a stamp or seal on your passport. If you are using an automated gate when entering Japan、please offer to the airport staff and receive a

### **4eMCO** (E-Ticket) issued by LINKTIVITY

**Printable Voucher** Powered by #LINKTIVITY [Travel agencies/Shops] バウチャー Booking # PRIVATE-20210426-Z54L Travel agency which issues eMCO 催行会社名 九州旅客鉄道株式会社 予約者名 through LINKTIVITY 商品名 All Kyushu Area Pass All Kyushu Area Pass 3 days 有効期限 2021-07-25 (Sun) 大人 (12歳以上) 1 数量 大人 (x 1) Adult (Age 12 & up) 1 大人 (12歳以上)1 予約 First Name: jiang Reserved by Participation 1 info E-ticket Number: L00rbwXOMZ54abC Logo of the The number written here on the voucher is required to reserve seats. ■ Please bring the Voucher to one of the following ticket office and you will be issued your IR Kyushu Rail Pass(es). In order to exchange a voucher for a pass(es), you must present the Voucher in person along with ■ Station: Hakata, Kokura, Mojiko, Saga, Nagasaki, Sasebo, Beppu, Oita, Kumamoto, Kagoshima-chuo, Miyazaki, Miyazaki Airport ■ Business hours of ticketing counters: https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf

\* This mark is a sign for eMCO issued by LINKTIVITY.

### 1. Start seat reservation.



Click "Seat Reservation".

### 2. Login.

# Login **New Registration** \* If you do not have a password corresponding to your KRP (Kyushu Rail Pass) reservation No., please click here. To Top Page Register Required indicates that entry is required. **Customer Information Travel Agency Name** For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list. NTA (Nippon Travel Agency), KLOOK \*For other MCO users other than above, please do not select anything. MCO Sample(s) KRP (Kyushu Rail Pass) Reservation No./MCO No. Required Password Required \* If you forget your password, please register from been again.

■ First-time login (need to set your own password)

You need to purchase a JR Kyushu Rail Pass voucher at a designated travel agency first. If you log in for the first time after the purchase, click "Register" to set your own password.

\*Note: Paper MCOs issued by travel agencies other than Nippon Travel Agency (and its affiliate travel agencies) are not eligible for online seat reservation service.

### 2. Login.

# Login **New Registration** \* If you do not have a password corresponding to your KRP (Kyushu Rail Pass) reservation No., please click here. To Top Page Required indicates that entry is required. **Customer Information Travel Agency Name** For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list. NTA (Nippon Travel Agency), KLOOK \*For other MCO users other than above, please do not select anything. MCO Sample(s) KRP (Kyushu Rail Pass) Reservation No./MCO No. Required Password Required \* If you forget your password, please register from here again.

### Logins with your own password

### <Travel Agency Name>

Travel Agency Name	Select
еМСО	(Don't select anything)
eMCO issued by Nippon Travel Agency	NTA
MCO issued by Nippon Travel Agency	NipponTravelAgency
"KLOOK Voucher" issued by KLOOK	KLOOK
eMCO issued by KLOOK	(Don't select anything)
eMCO issued by LINKTIVITY	LINKTIVITY

<KRP Reservation No./MCO No. and Password>
Enter your KRP Reservation No./MCO No. and your own
password. Then click "Login".

\*Note: If you forget your password, do customer registrations again.

<Details on how to register customer information>
(A) Confirm the user agreement.



■ Japanese Terms and User Agreement(PDF)

All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.

### JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)

Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.

### Article 1(Scope of Application)

- 1. The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking.
- 2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.

Article 2(Date and Time)

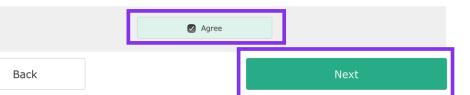
Unless otherwise specified, the dates and times shown in the Terms and User Agreement shall be based on Japan Standard Time

### Article 25(Governing Law and Jurisdiction)

- 1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.
- 2. The Terms and User Agreement shall be governed by the laws of Japan, and any and all disputes between the User and JR Kyushu shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the Fukuoka Summary Court in the first instance.

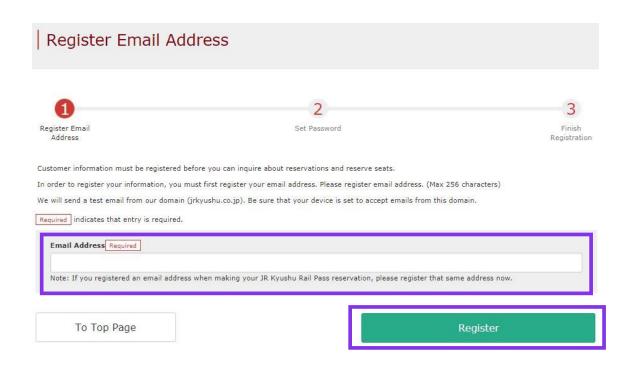
Article 26(Effective Date of Terms and User Agreement)

The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in Japan Standard Time.



Read the terms and check the checkbox next to "Agree". Then click "Next".

# (B) Enter your e-mail address to receive a temporary password.



Enter the e-mail address registered at the time of purchasing your voucher and click "Register".

(C) When the screen like below is displayed, a temporary password will be sent to the registered e-mail address.

### E-mail Address Registration Accepted

Registration of email address has been accepted.

We will soon send you an email with an access address. Please access this address to continue the reservation process.

If you do not receive email within a reasonable span of time, you may have entered the address incorrectly. Please send the (correct) email address again.

To Top Page

Please check your e-mail.

### (D) Example of the automatically sent e-mail to inform a temporary password.

# [JR Kyushu Rail Pass] We have received your registration request. (R01)

今日 12:24

Thank you for using our JR Kyushu Rail Pass Online Booking.

We have received your registration request. (Registration is not yet completed.)

\* Here is your temporary password.

\_\_\_\_\_



82KUpvEi

\_\_\_\_\_



\* Please go to the following web address to continue registration.

https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?code=UhV8bLdQ81171000000008782

### JR Kyushu Rail Pass Online Booking

https://kyushurailpass.jrkyushu.co.jp/reserve/

- \* This email was sent from a send-only account. We cannot respond to replies emailed to this address.
- \* This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you.

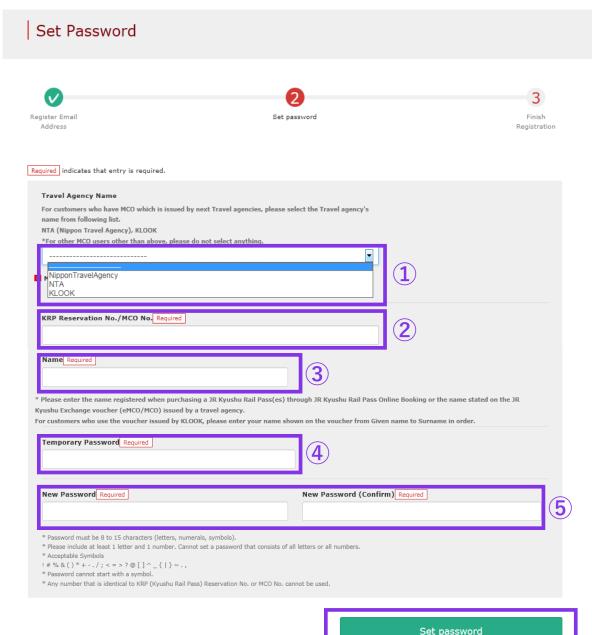
Contact: <a href="https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage">https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage</a>

Kyushu Railway Company

**1** Temporary password (Valid 3 hours)

**②Access the URL described in the e-mail.** 

# (E) Set your own password.



### **1** Travel Agency Name

Travel Agency Name	Select
еМСО	(Don't select anything)
eMCO issued by Nippon Travel Agency	NTA
MCO issued by Nippon Travel Agency	NipponTravelAgency
"KLOOK Voucher" issued by KLOOK	KLOOK
eMCO issued by KLOOK	(Don't select anything)
eMCO issued by LINKTIVITY	LINKTIVITY

# **②Enter your 15-digit KRP Reservation No. starting with capital letter K.**

### **3Enter name shown on your voucher (eMCO/MCO)**

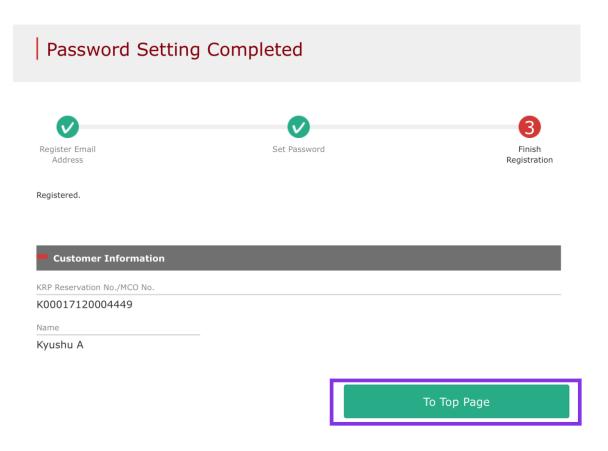
- **4** Enter the temporary password (valid 3 hours after issuance) you received in the e-mail.
- **⑤** Read the caution notes and enter a new password.

Then click "Set password".

<sup>\*</sup> Enter your MCO No. shown on the eMCO/MCO issued by Nippon Travel Agency or KLOOK.

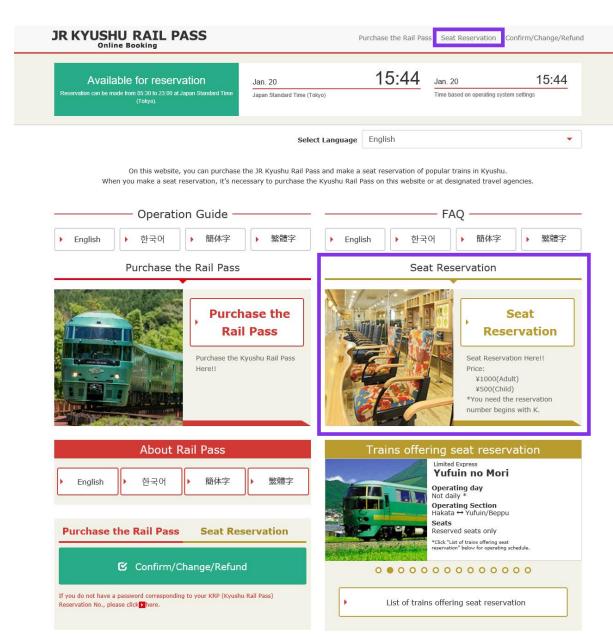
<sup>\*</sup> Please enter your name shown on the voucher from Given name (First name) to Surname in order.

# (F) Password setting completed.



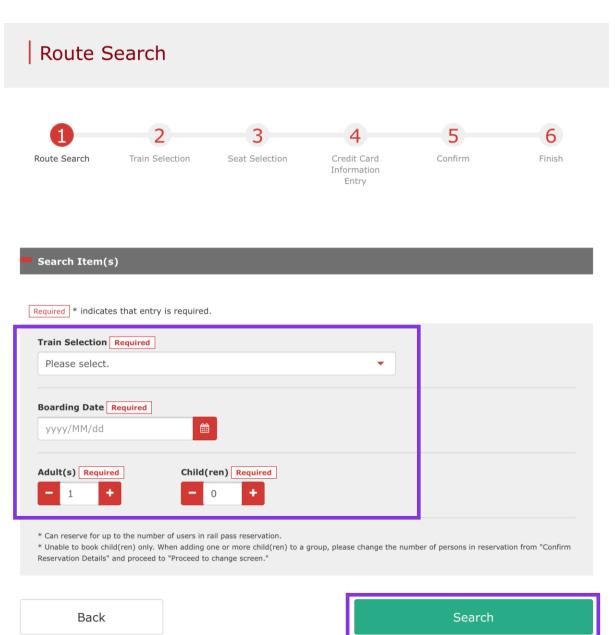
Confirm the KRP Reservation No. and name. Then click "To Top Page".

# 3. Click "Seat Reservation" again.



Click "Seat Reservation" again.

### 4. Enter train information.



### Enter train information and click "Search".

- \*You can set up to 7 people in total.
- \*Unable to set 0 for Adult(s) column.

For customers who want to make reservations for Ltd Exp."36+3(Sanju-Roku plus San)"

Please see here for precautions regarding reservations operations of "36+3".



### <Details>

# (A)Select a train group.



# (B)Select a facility.



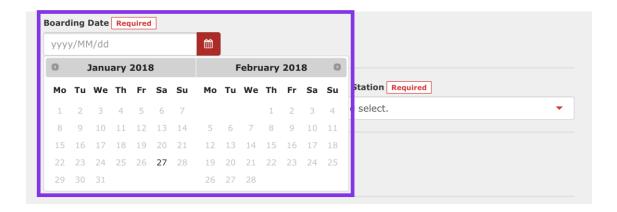
Note: Online seat reservation can be made from 10 am (Japan time) 1 month before the boarding date.

Select a train group.

Click "Reserved Seat" and make the column turn into the red as shown.

### <Details>

### (C)Select a boarding date.

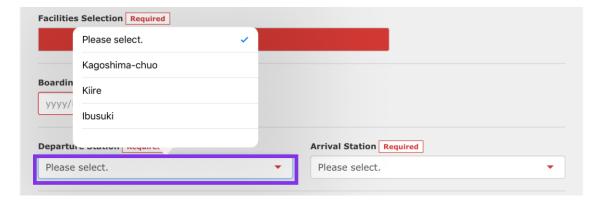


Specify a date to reserve a seat(s). The candidate days are displayed based on the validity period of the reserved pass.

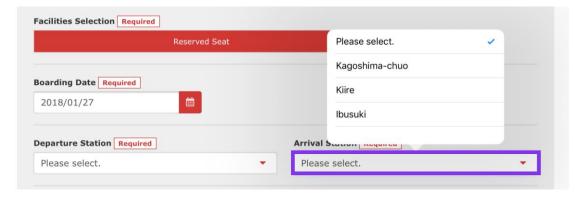
Note: Online seat reservation can be made from 10 am (Japan time) 1 month before the boarding date.

### <Details>

# (D)Select departure station.



# (E)Select arrival station.

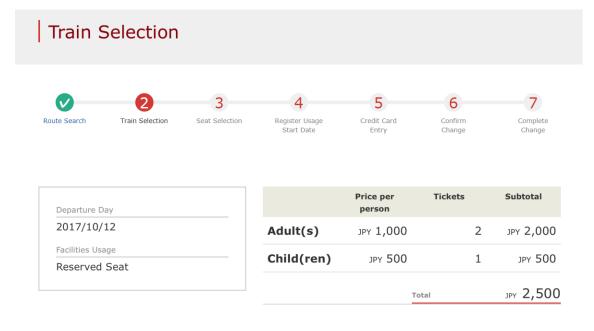


Note: Online reservation for a JR Kyushu Rail Pass can be made from 10 am (Japan time) 1 month before the usage start date.

Select departure station.

Select arrival station.

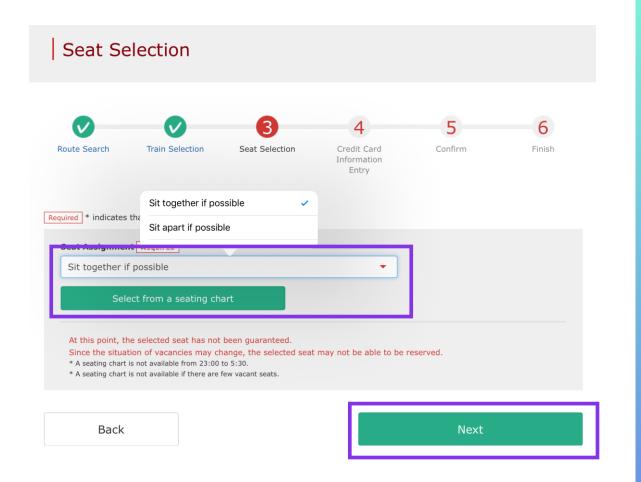
# 5. Select a train to reserve a seat(s).



Reservations Accepted During These Hours: 05:30 to 23:00 (JST)						
Departure Station	Departure Time		Arrival Station	Arrival Time	Train Name	
Kagoshima -chuo	09:58	<b>→</b>	Ibusuki	10:49	Ibusuki no Tamatebak o 1	Available
Kagoshima -chuo	11:57	<b>→</b>	Ibusuki	12:47	Ibusuki no Tamatebak o 3	Available
Kagoshima -chuo	14:02	<b>→</b>	Ibusuki	14:58	Ibusuki no Tamatebak o 5	Low remaining

Choose a train for which you wish to reserve a seat(s) and click "Select" button corresponding to it.

### 6. Select a seat assignment method.



Select a seat assignment method you wish to use and click "Next".

Or click "Select from seating chart" to display

Or click "Select from seating chart" to display a seating chart.

- \*A seating chart is not available from 23:00 to 5:30.
- \*A seating chart is not available if there are few vacant seats.



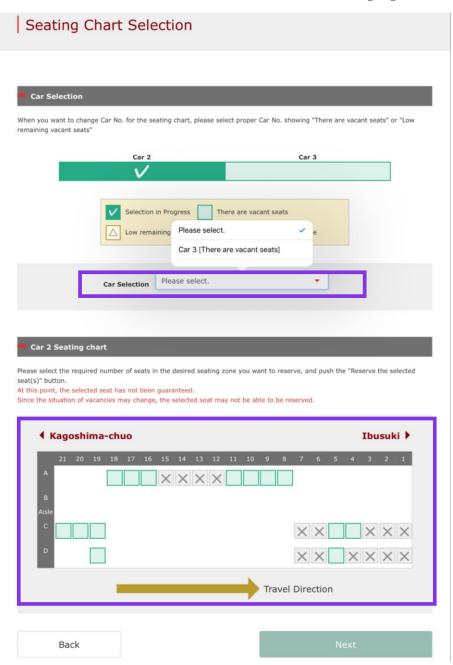
At this point, the selected seat has not been guaranteed. Since the situation of vacancies may change, the selected seat may not be able to be reserved.

### **★ For customers who make a seat reservation of Kyushu Shinkansen**

For customers who boarding onto Shinkansen between Hakata~Kagoshima-chuo with bringing large baggage which the total dimensions are greater than 160cm after May 20th, 2020, we ask them to use a "seat with oversized baggage area". However, it cannot be made a reservation of seat with oversized baggage area at JR KYUSHU RAIL PASS Online Booking service. We are very sorry for your inconvenience, if you request this seat, please reserve at the ticket counter after arriving Japan.



### <Details on how to select a seat(s) using a seating chart>



### Select a car you wish to reserve.

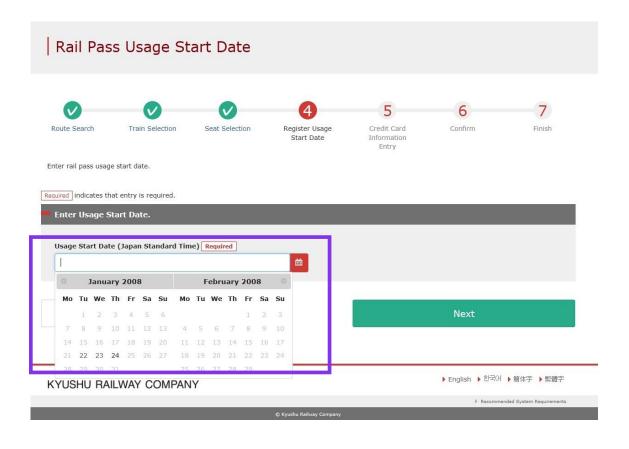
- \* At this point, the selected seat has not been guaranteed. Since the situation of vacancies may change, the selected seat may not be able to be reserved.
- \* The running direction of Limited Express Sonic (between Hakata Oita) will be changed to opposite at Kokura station (First car will be changed as last train). There are some cases that direction is difference from seat map, please notice.

Select (check) a seat(s) you wish to reserve and click "Next".



On busy season (Weekend, Japanese national holiday...), there are possibilities that network connection for reservation request will be concentrated. If you cannot proceed to next step, please try again after short interval.

# 7. Register the usage start date of your rail pass.

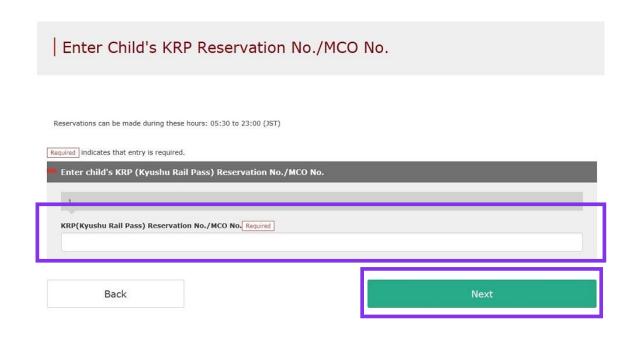


Select the usage start date of your rail pass and click "Next".

The candidate days are displayed based on the boarding date you chose and the type of your rail pass.

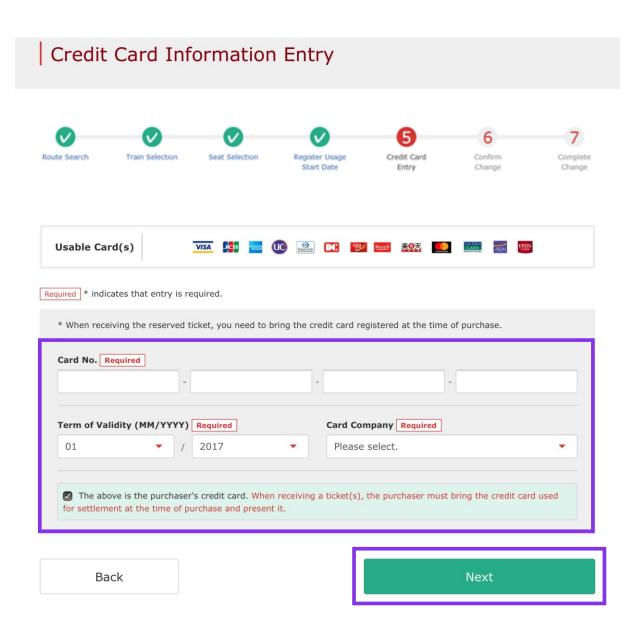
\*A pass is valid for 3 or 5 consecutive days including the usage start date. If the usage start date of a 3-day pass is October 5, it is valid on October 5, 6, and 7.

# 8. Enter the KRP Reservation No./MCO No. for a child(ren). (Necessary only when reserving a designated seat(s) for a child(ren))



If you set 1 or more to child(ren)'s column, enter the KRP Reservation No./MCO No. of child(ren) and click "Next".

### 9. Enter credit card information used for settlement.



Enter your credit card's "Card No.", "Term of Validity and "Card Company".

Read the caution notes and check the check box.

### Then click "Next".

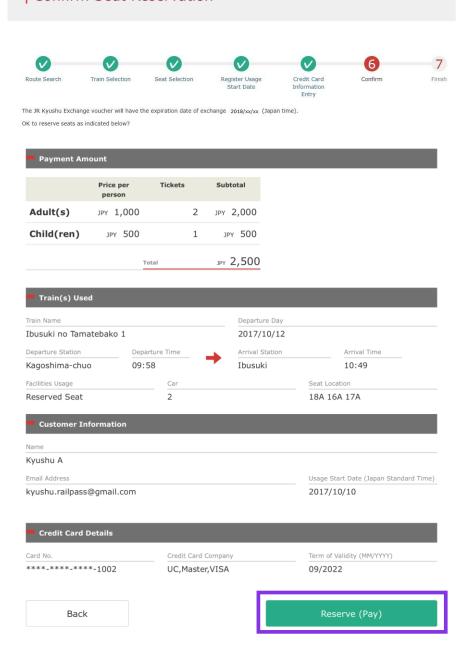
- \*The credit card must be the purchaser's own.
- \*You need to present the credit card used for settlement when you receive the reserved seat ticket.



Cardless (virtual cards) payments and cell phone payments cannot be used. (You will not be able to receive the pass or ticket)

### 10. Confirm the contents of reservation.

### Confirm Seat Reservation

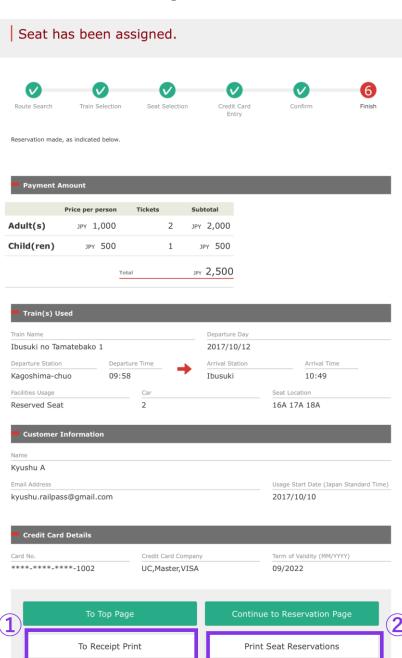


Confirm the contents of reservation. If it is correct, click "Reserve (Pay)".



There are cases that you need a little time to complete the payment. Please do not any operation on your own (e.g. to click "Back" button on web browser) until proceeding "confirmation step of payment"

# 11. Reservation completed.



**1** To print a receipt, click "To Receipt Print".

**②To print a "Reserved Seating Coupon", click** "Print Seat Reservations".

## 12. Example of the automatically sent e-mail when reservation is completed.

# [JR Kyushu Rail Pass] Your assigned-seat reservation has been issued.(R06)

今日 15:29

Mr./Ms.Kyushu A

Thank you for using our JR Kyushu Rail Pass Online Booking.

\* Your reservation has been issued.

The following reservation has been confirmed, and your credit card has been billed accordingly.

Purchaser name: Kyushu A Total amount: 2,500 (JPY) Reservation No. 63822

\* Reservation details

Date/time reservation was requested: 2007/12/25 15:06 (Japan time)

Reservation No. 63822 For 2 adult(s) and 1 child(ren)

Boarding date and time 2007/12/26 09:54 (Japan time)

Boarding section: Kagoshima-chuo to Ibusuki

Train name: Ibusuki no Tamatebako 1

Seat(s): Car 2, 16A, 17A, 18A

\_\_\_\_\_

Your ticket(s) will be given to you when you pick up your JR Kyushu Rail Pass(es).

\_\_\_\_\_

### Important:

\* Please pick up your ticket (s) prior to boarding time. Although your reservation is confirmed, you will not be able to board without a ticket.

**Detailed information on seat reservation** 

### 13. Example of the "Reserved Seating Coupon"



### JR KYUSHU RAIL PASS

Display Date: 2017/12/27 17:11(JST)
Date and Time of Purchase: 2017/12/27 17:11(JST)

### JR Kyushu Reserved Seating Coupon

- \* Please pick up your ticket(s) from the ticket office 30 minutes before train departure time. Although your reservation is confirmed, you will not be able to board without a ticket.
- \* Your ticket(s) will be given to you when you pick up your Rail Pass(es). Once you have received your Rail Pass(es).
- you will no longer be able to make changes or request refunds through the online sales service.
- \* To receive your tickets, you must present the following:
- The credit card you used when making the reservation.
- Note: For fastest pickup, you should also present your reserved seat receipt (this receipt).
- \* Tickets can be picked up from the ticket office during normal business hours. Hours vary by location.
- Please check ahead if planning to pick up your ticket in the early morning or late evening.
- \* For details about locations and hours, go here. (https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf)

Reservation Receipt No. R00017120004449

KRP Reservation No.

K00017120004449

ARS No.

Departure Time

09:58

Arrival Time

10:49 Travel Time

00:51

63406

Purchaser	Information

Name	Card Brand	Card No.
Kyushu A	UC, Master, VISA	*********1002

Purchaser Details
Boarding Day
2018/01/27
Departure Station
Kagoshima-ch

Departure Station
Kagoshima-chuo
Arrival Station
Ibusuki
Train Name

Ibusuki no Tamatebakol Facilities Usage

Reserved Seat

Seat (s) Car 2 16A, 17A, 18A

Amount Used
JPY 2,500
Travelers

Adult(s) 2 Child(ren) 1

NOTICE

\* To change or cancel

To make changes to your ticket reservation, or to cancel it for a refund, please complete the relevant procedure at our online sales service no later than 6 minutes before departure and receipt.

If you would like to cancel and receive a refund after obtaining your ticket(s), please come to a JR Kyushu Rail Pass office prio to your scheduled departure time. Refund requests cannot be accepted after the boarding time has passed.

Please note that a refund service charge will be applied when a reservation is canceled. If you are reducing the number of travelers, the refund service charge will be applied for each individual withdrawn from the group.

\* Inquiries

Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form. Please have your KRP reservation number handy so that you can provide it with your query.

(https://kyushurailpass.jrkyushu.co.jp/reserve)

KYUSHU RAILWAY COMPANY

\*Printing your Reserved Seating Coupon is recommended.

\*Present it when you receive the reserved ticket at a designated JR Kyushu counter.

