

Travel Agency

JR KYUSHU RAIL PASS

Online Booking

-How to confirm/refund (Seat Reservation)-

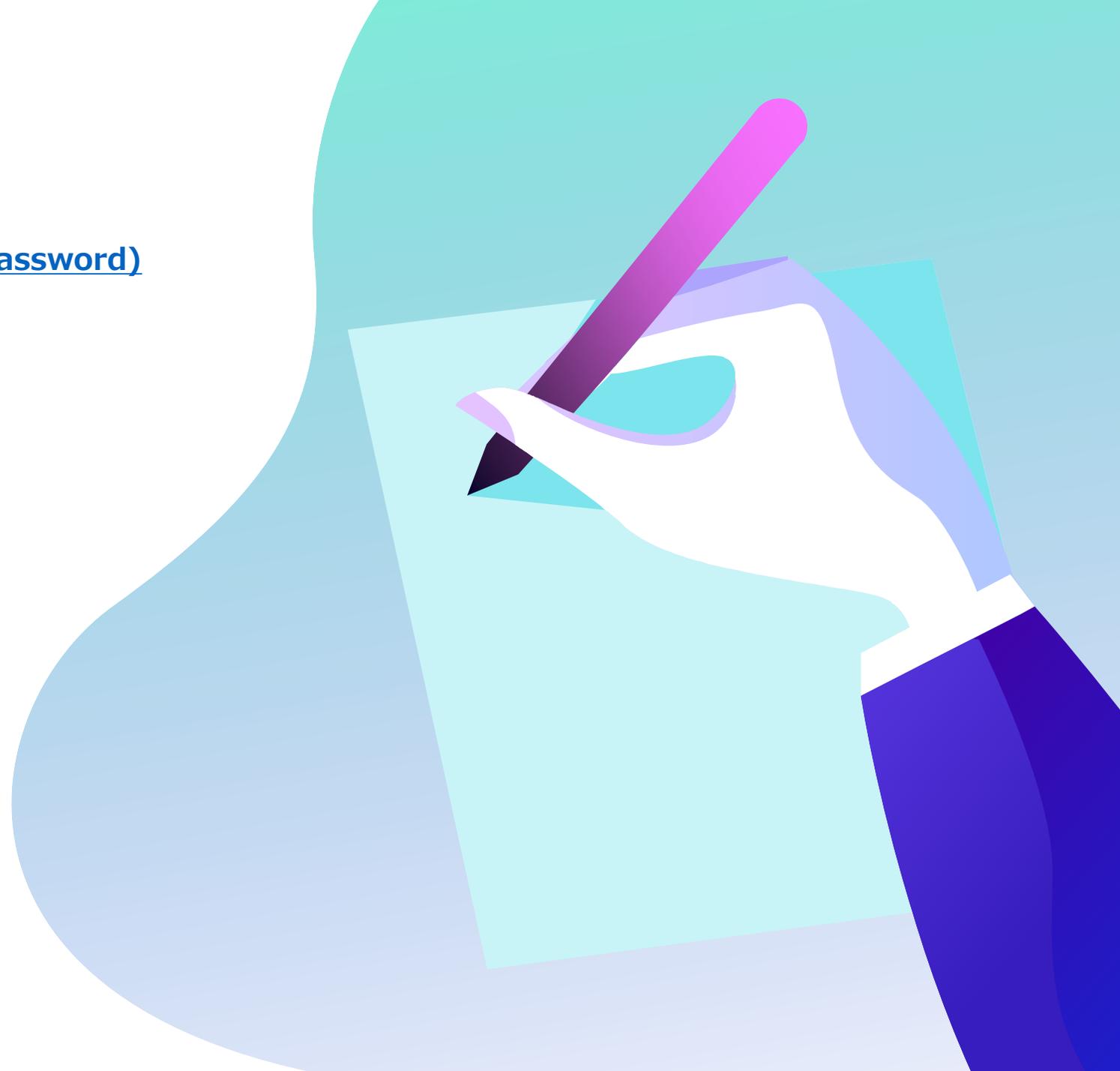
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Confirm your reservation information.

JR KYUSHU RAIL PASS
Online Booking

Purchase the Rail Pass Seat Reservation **Confirm/Change/Refund**

Available for reservation
Reservation can be made from 05:30 to 23:00 at Japan Standard Time (Tokyo).

Jan. 20 **15:44** Jan. 20 15:44
Japan Standard Time (Tokyo) Time based on operating system settings

Select Language English

On this website, you can purchase the JR Kyushu Rail Pass and make a seat reservation of popular trains in Kyushu. When you make a seat reservation, it's necessary to purchase the Kyushu Rail Pass on this website or at designated travel agencies.

Operation Guide

English 한국어 簡体字 繁體字

Purchase the Rail Pass



Purchase the Rail Pass

Purchase the Kyushu Rail Pass Here!!

FAQ

English 한국어 簡体字 繁體字

Seat Reservation



Seat Reservation

Seat Reservation Here!!
Price:
¥1000(Adult)
¥500(Child)
*You need the reservation number begins with K.

About Rail Pass

English 한국어 簡体字 繁體字

Purchase the Rail Pass **Seat Reservation**

Confirm/Change/Refund

If you do not have a password corresponding to your KRP (Kyushu Rail Pass) Reservation No., please click [here](#).

Trains offering seat reservation



Limited Express
Yufuin no Mori
Operating day
Not daily *
Operating Section
Hakata ↔ Yufuin/Beppu
Seats
Reserved seats only
*Click "List of trains offering seat reservation" below for operating schedule.



List of trains offering seat reservation

Click "Confirm/Change/Refund" to confirm/refund your reservation.

1. First-time login (setting your own password)

(1) Click "Register" in "New Registration" column.

Login

New Registration

* If you do not have a password corresponding to your KRP (Kyushu Rail Pass) reservation No., please click here.

To Top Page

Register

Customer Information

Travel Agency Name
For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list.
NTA (Nippon Travel Agency), KLOOK
*For other MCO users other than above, please do not select anything.

MCO Sample(s)

KRP (Kyushu Rail Pass) Reservation No./MCO No. **Required**

Password **Required**

* If you forget your password, please register from **here** again.

Login

You need to purchase a JR Kyushu Rail Pass voucher at a designated travel agency first.

If you log in for the first time after the purchase, click "Register" to set your password.

*Note: Paper MCOs issued by travel agencies other than Nippon Travel Agency (and its affiliate travel agencies) are not eligible for online seat reservation service.

(2) Confirm the user agreement.

| Agreement(s)

Japanese Terms and User Agreement(PDF)

All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.

JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)

Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.

Article 1(Scope of Application)

1. The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking.
2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.

Article 2(Date and Time)

Unless otherwise specified, the dates and times shown in the Terms and User Agreement shall be based on Japan Standard Time.

Article 25(Governing Law and Jurisdiction)

1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.
2. The Terms and User Agreement shall be governed by the laws of Japan, and any and all disputes between the User and JR Kyushu shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the Fukuoka Summary Court in the first instance.

Article 26(Effective Date of Terms and User Agreement)

The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in Japan Standard Time.

Agree

Back

Next

Read the terms and check the check box next to "Agree". Then click "Next".

(3) Enter your e-mail address to receive a temporary password.

Register Email Address



Customer information must be registered before you can inquire about reservations and reserve seats.

In order to register your information, you must first register your email address. Please register email address. (Max 256 characters)

We will send a test email from our domain (jrkyushu.co.jp). Be sure that your device is set to accept emails from this domain.

Required indicates that entry is required.

Email Address Required

Note: If you registered an email address when making your JR Kyushu Rail Pass reservation, please register that same address now.

[To Top Page](#)

[Register](#)

Enter the e-mail address registered at the time of reserving your voucher and click “Register”.

**(4) When the screen like below is displayed,
a temporary password will be sent to the registered e-mail address.**

| E-mail Address Registration Accepted

Registration of email address has been accepted.

We will soon send you an email with an access address. Please access this address to continue the reservation process.

If you do not receive email within a reasonable span of time, you may have entered the address incorrectly. Please send the (correct) email address again.

[To Top Page](#)

Please check your e-mail.

(5) Example of the automatically sent e-mail to inform a temporary password.

**[JR Kyushu Rail Pass] We have received your registration request.
(R01)**

今日 12:24

Thank you for using our JR Kyushu Rail Pass Online Booking.

We have received your registration request. (Registration is not yet completed.)

* Here is your temporary password.

①

82KUpvEi

=====
* Please go to the following web address to continue registration.

②

[https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?
code=UhV8bLdQ81171000000008782](https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?code=UhV8bLdQ81171000000008782)

JR Kyushu Rail Pass Online Booking

<https://kyushurailpass.jrkyushu.co.jp/reserve/>

* This email was sent from a send-only account. We cannot respond to replies emailed to this address.

* This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you.

Contact: <https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage>

Kyushu Railway Company

① Temporary password (Valid 3 hours)

② Access the URL described in the e-mail.



Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO (voucher) below.

*Some parts of operations will be different according to eMCO you purchased. Please notice your eMCO again.

① eMCO

【Travel agencies/Shops】

JTB	EGL Tours
JALPAK	Package Tour
Kinki Nippon Tourist	cola tour
JR Kyushu Jet Ferry	LION TRAVEL
Doctortour	KKday
Hana tour	Fliggy
Korea Railroad Corporation	Ctrip
myrealtrip	

LOGO
MARK

JR KYUSHU RAIL PASS
Online Booking


Display Date: 2007/12/25 19:41

JR Kyushu Rail Pass Voucher Customer's Coupon

This is the coupon for
TEST TARO

* This eMCO cannot be used for boarding.
Please go to the designated exchange office prior to boarding, and exchange it for a valid JR Kyushu Rail Pass.
* The traveler must appear in person at the exchange office to make the exchange.
* To receive your passes, you must present the following:
- eMCO (this receipt)
- Your passport.
* Exchange may be made during normal business hours at a voucher exchange office.
Hours vary by office. Please check ahead if planning to make the exchange in the early morning or late evening.
For details about locations and hours, go here. (<https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf>)

Reservation Receipt No. RKTA07120187153 Travel Agent Name Kyushu Travel A Ticket Agent Name KTA Store1 Issue Date 2007/12/25 Please exchange within 3 months of issue date. Ticket Type All Kyushu Area Pass 5 days JPY 18,000	<div style="border: 2px solid purple; padding: 5px; display: inline-block;"> KRP Reservation No. KKTA07120187419 </div> <div style="text-align: right; margin-top: 10px;">  </div>
--	--

The number written here on the voucher is required to reserve seats.

User Information
 Name
TEST TARO
 Adult(s)/Child(ren)
Adult

Seat Reservation(s)
 Seats for some trains may be reserved in advance, for an additional fee.
 If you would like to reserve seats, please visit JR Kyushu Rail Pass Online Booking.
 Please have your KRP reservation number handy so that you can provide it with your Seat Reservation(s).
 (<https://kyushurailpass.jrkyushu.co.jp/reserve>)

NOTICE
 * Validity
 Admitted under entry status "TEMPORARY VISITOR"
 * To change or cancel
 If you wish to change or cancel your reservation, please contact the agent that sold the voucher to you.
 * Inquiries about JR Kyushu Rail Pass
 Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form.
 Please have your KRP reservation number handy so that you can provide it with your query.
 (<https://kyushurailpass.jrkyushu.co.jp/reserve>)

KYUSHU RAILWAY COMPANY



Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO (voucher) below.

*Some parts of operations will be different according to eMCO you purchased. Please notice your eMCO again.

② eMCO (E-Ticket) issued by Nippon Travel Agency

【Travel agencies/Shops】 Nippon Travel Agency and its affiliate travel agencies/shops

 NIPPON TRAVEL AGENCY CO.,LTD	
[E-Ticket] KYUSHU (ALL) RAIL PASS 3DAYS**Sample**	
VOUCHER No. :	00201000285
<small>This eMCO cannot be used for booking.</small>	
NAME :	MR JOHN LENNON**Sample**
ADULT / CHILD :	ADULT
TO : Kyushu Railway company	
JPY :	15,000
USD :	145.83
RATES OF EXCHANGE :	100JPY = 0.97USD
ISSUE BY :	ABC Tours Inc / U. S. A.
ISSUED DATE :	11 Jul 2018
Please exchange within 3 months of issue date	

The number written here on the voucher is required to reserve seats.

Seat Reservation

*Seats for some trains may be reserved in advance, for an additional fee.
-If you would like to reserve seats, please visit JR Kyushu Rail Pass Online Booking.
URL: <https://kyushurailpass.jrkyushu.co.jp/reserve/>

[1]Eligibility : You must meet the following condition - A foreign tourist visiting Japan, who has a passport bearing the "Temporary Visitor" entry status, stamped at Immigration, and who can show the passport at the time of PASS exchange
**Your name in the claim ticket must be spelled completely and matched the name appearing in your passport
**Each person must need a ticket even though travelling with several persons.

[2]Refund of an Exchange Order : An Exchange Order can be refunded only at the very same office that issued the Order, within one year after the date of issue. (A handling charge and a communication fee, set in the regulations of each issuing office, will be deducted.)

[3]Refund of a JR KYUSHU RAIL PASS : A KYUSHU RAIL PASS can be refunded only within a valid period and before the first date for its use at any JR KYUSHU RAIL PASS exchange office. (20% of the yen price will be charged as a handling fee.) No refund can be made for any reason on or after the first day of use.

[4]Use of an Order is subject to these conditions and the regulations of each issuing office. After exchanging, use of the Pass is subject to these conditions, Kyushu Railway Company passenger transportation regulations, and Japanese law.

[5]For further information, please visit <https://www.jrkyushu.co.jp/english/index.html>





Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO (voucher) below.

*Some parts of operations will be different according to eMCO you purchased. Please notice your eMCO again.

③ KLOOK Voucher (E-Ticket issued by KLOOK) / eMCO

【Travel agencies/Shops】 KLOOK

KLOOK

3/5 Day JR All/North/South Kyushu Pass (Japan Pick Up)

Package
3 Day JR Kyushu Pass

Lead Person Name
KYUSHU TARO

Date
Mar 22, 2019

Quantity
1 x Adult

Booking No.
QMG635864

Barcode

Voucher No.
QMG635864JR0

Units To Be Redeemed
1 x Adult

The number written here on the voucher is required to reserve seats.

KLOOK JR KYUSHU RAIL PASS Online Booking

QR Code

Display Date: 2007/12/25 19:41

JR Kyushu Rail Pass Voucher Customer's Coupon

This is the coupon for
TEST TARO

* This eMCO cannot be used for boarding.
Please go to the designated exchange office prior to boarding, and exchange it for a valid JR Kyushu Rail Pass.
* The traveler must appear in person at the exchange office to make the exchange.
* To receive your passes, you must present the following:
- Your passport.
- eMCO (this receipt)
- Your passport.
* Exchange may be made during normal business hours at a voucher exchange office.
Hours vary by office. Please check ahead if planning to make the exchange in the early morning or late evening.
For details about locations and hours, go here. (<https://www.jrkyushurailpass.co.jp/reserve/>)

Reservation Receipt No.
RKTA07120187153

Travel Agent Name
Kyushu Travel A

Ticket Agent Name
KTA Store1

Issue Date
2007/12/25 Please exchange within 3 months of issue date.

Ticket Type
All Kyushu Area Pass 5 days
JPY 18,000

KRP Reservation No.
KKTA07120187419

* To change or cancel
If you wish to change or cancel your reservation, please contact the agent that sold the voucher to you.
* Inquiries about JR Kyushu Rail Pass
Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form.
Please have your KRP reservation number handy so that you can provide it with your query.
(<https://kyushurailpass.jrkyushu.co.jp/reserve/>)

KYUSHU RAILWAY COMPANY



Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO (voucher) below.

*Some parts of operations will be different according to eMCO you purchased. Please notice your eMCO again.

④ eMCO (E-Ticket) issued by LINKTIVITY

【Travel agencies/Shops】

Travel agency which issues eMCO through LINKTIVITY

Printable Voucher Powered by LINKTIVITY

Booking # PRIVATE-20210426-Z54L

バウチャー

主催会社名 Activity provider	九州旅客鉄道株式会社
予約者名 Traveler's name	jiang xuan
商品名 Activity	All Kyushu Area Pass All Kyushu Area Pass 3 days
有効期限 Expiration date	2021-07-25 (Sun)
数量 Quantity	大人 (x 1)
大人 (12歳以上) 1 予約 Participation 1 Info	First Name: jiang E-ticket Number: L00rbwXOMZ54abc

Barcode: 大人 (12歳以上) 1
Adult (Age 12 & up) 1

Reserved by
Logo of the travel agency where you purchased

for check-in
load and description

- Please bring the Voucher to one of the following ticket office and you will be issued your JR Kyushu Rail Pass(es). In order to exchange a voucher for a pass(es), you must present the Voucher in person along with your passport.
- Station: Hakata, Kokura, Mojiko, Saga, Nagasaki, Sasebo, Beppu, Oita, Kumamoto, Kagoshima-chuo, Miyazaki, Miyazaki Airport
- Business hours of ticketing counters:
<https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf>

Restrictions

- ① You must hold a passport issued by a country other than Japan.
- ② You must reside outside Japan and are visiting Japan on a temporary visitor visa(*). Those who satisfy conditions ① and ② above.
- *When entering Japan, please receive proof of "temporary visitor" with a stamp or seal on your passport. If you are using an automated gate when entering Japan, please offer to the airport staff and receive a certificate from your passport with a stamp or seal.
- Pass price for children (age between 6 and 11) is half of the adult price.
How to determine child's age: the age of the child is as of the date of purchase.

Required items to bring & attire

- Passport
- Voucher

* This mark is a sign for eMCO issued by LINKTIVITY.

The number written here on the voucher is required to reserve seats.

(E) Set your own password.

Set Password



Required indicates that entry is required.

Travel Agency Name

For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list.

NTA (Nippon Travel Agency), KLOOK

*For other MCO users other than above, please do not select anything.

NipponTravelAgency
NTA
KLOOK

①

KRP Reservation No./MCO No. **Required**

②

Name **Required**

③

* Please enter the name registered when purchasing a JR Kyushu Rail Pass(es) through JR Kyushu Rail Pass Online Booking or the name stated on the JR Kyushu Exchange voucher (eMCO/MCO) issued by a travel agency.

For customers who use the voucher issued by KLOOK, please enter your name shown on the voucher from Given name to Surname in order.

Temporary Password **Required**

④

New Password **Required**

New Password (Confirm) **Required**

⑤

* Password must be 8 to 15 characters (letters, numerals, symbols).

* Please include at least 1 letter and 1 number. Cannot set a password that consists of all letters or all numbers.

* Acceptable Symbols

! # % & () * + - . / ; < = > ? @ [] ^ _ { | } ~ . ,

* Password cannot start with a symbol.

* Any number that is identical to KRP (Kyushu Rail Pass) Reservation No. or MCO No. cannot be used.

Set password

① Travel Agency Name

Travel Agency Name	Select
eMCO	----- (Don't select anything)
eMCO issued by Nippon Travel Agency	NTA
"KLOOK Voucher" issued by KLOOK	KLOOK
eMCO issued by KLOOK	----- (Don't select anything)
eMCO issued by LINKTIVITY	LINKTIVITY

② Enter your 15-digit KRP Reservation No. starting with capital letter K.

* Enter your MCO No. shown on the eMCO/MCO issued by Nippon Travel Agency or KLOOK.

③ Enter the purchaser's name registered at the time of purchasing your voucher.

④ Enter the temporary password (valid 3 hours after issuance) you received in the e-mail.

⑤ Read the caution notes and enter a new password.

Then click "Set password".

(7) Password setting completed.

| Password Setting Completed



Registered.

Customer Information

KRP Reservation No./MCO No.

K00017120004449

Name

Kyushu A

To Top Page

Confirm the KRP Reservation No. and name.
Then click "To Top Page".

2. Log in.

Login

New Registration

* If you do not have a password corresponding to your KRP (Kyushu Rail Pass) reservation No., please click here.

To Top Page

Register

Required indicates that entry is required.

Customer Information

Travel Agency Name

For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list.

NTA (Nippon Travel Agency), KLOOK

*For other MCO users other than above, please do not select anything.

MCO Sample(s)

KRP (Kyushu Rail Pass) Reservation No./MCO No. **Required**

Password **Required**

* If you forget your password, please register from [here](#) again.

Login

Logins with your own password

<Travel Agency Name>

Travel Agency Name	Select
eMCO	----- (Don't select anything)
eMCO issued by Nippon Travel Agency	NTA
"KLOOK Voucher" issued by KLOOK	KLOOK
eMCO issued by KLOOK	----- (Don't select anything)
eMCO issued by LINKTIVITY	LINKTIVITY

<KRP Reservation No./MCO No. and Password>

Enter your KRP Reservation No./MCO No. and your own password. Then click "Login".

*Note: If you forget your password, do customer registrations again.

3. Confirming your reservation (1) Click "Seat Reservation Query" tab.

| Inquiry

Rail Pass Reservation Query **Seat Reservation Query**

Application Details

Reservation Date 2017/12/27 17:11:06

Train Name Ibusuki no Tamatebako 1 Departure Date 2018/01/27

Departure Station	Departure Time	→	Arrival Station	Arrival Time
Kagoshima-chuo	09:58		Ibusuki	10:49

Adult(s)	Child(ren)	Status
2	1	Issued

Detailed View

Rail Pass Reservation Query **Seat Reservation Query**

Click "Seat Reservation Query" tab.

Click "Detailed View" to display details of seat reservation.

4. Refunding seat reservation

(1) Select "Seat Reservation Query" tab and display reservation details

| Inquiry

Rail Pass Reservation Query **Seat Reservation Query**

Application Details

Reservation Date 2017/12/27 17:11:06

Train Name Ibusuki no Tamatebako 1 Departure Date 2018/01/27

Departure Station	Departure Time	→	Arrival Station	Arrival Time
Kagoshima-chuo	09:58		Ibusuki	10:49

Adult(s)	Child(ren)	Status
2	1	Issued

Detailed View

Rail Pass Reservation Query **Seat Reservation Query**

Click "Seat Reservation Query" tab.

Click "Detailed View" to display details of seat reservation.

(3) Confirm the reservation details to be refunded.

Confirm Seat Reservation Refund

1 Confirm Seat Reservation Refund

2 Complete Seat Reservation Refund

OK to execute refund?

Refund Amount

	Price per person	Tickets	Subtotal
Adult(s)	JPY 1,000	1	JPY 1,000
Child(ren)	JPY 500	1	JPY 500
Total			JPY 1,500
Refund Handling Charge			JPY 660
Refund Amount			JPY 840

Train(s) Used

Train Name: Ibusuki no Tamatebako 3
Departure Day: 2017/10/12

Departure Station: Kagoshima-chuo
Departure Time: 11:57
Arrival Station: Ibusuki
Arrival Time: 12:47

Facilities Usage: Reserved Seat
Car: 3
Seat Location: 5A 5B

Customer Information

Name: Kyushu A
Email Address: kyushu.railpass@gmail.com

Credit Card Details

Card No.: ****_*-1002
Credit Card Company: UC,Master,VISA
Term of Validity (MM/YYYY): 09/2022

Confirm the reservation details to be refunded.
If it is correct, click "Pay refund".



There are cases that you need a little time to complete the payment. Please do not any operation on your own (e.g. to click "Back" button on web browser) until proceeding "confirmation step of payment"

(4) Refund Completed.

Complete Seat Reservation Refund



Confirm Seat
Reservation
Refund

Refunded.



Complete Seat
Reservation
Refund

Refund Amount

	Price per person	Tickets	Subtotal
Adult(s)	JPY 1,000	1	JPY 1,000
Child(ren)	JPY 500	1	JPY 500
Total			JPY 1,500
Refund Handling Charge			JPY 660
Refund Amount			JPY 840

Train(s) Used

Train Name	Departure Day			
Ibusuki no Tamatebako 3	2017/10/12			
Departure Station	Departure Time	→	Arrival Station	Arrival Time
Kagoshima-chuo	11:57		Ibusuki	12:47
Facilities Usage	Car		Seat Location	
Reserved Seat	3		5A 5B	

Customer Information

Name
Kyushu A

Email Address
kyushu.railpass@gmail.com

Credit Card Details

Card No. Credit Card Company Term of Validity (MM/YYYY)

****-****-****-1002 UC,Master,VISA 09/2022

To Query Pa

To Receipt Print

If you need a receipt for the refund handling fee, click "To Receipt Print".



If you make a refund, we charge a refund handling fee to your credit card and refund your original reservation in full. Although we process settlement right after you click, your credit card company might process it at a later date.

(5) Example of the automatically sent e-mail when a refund is completed

[JR Kyushu Rail Pass] Refund for canceled reservation.(R02)

今日 14:31

Mr./Ms.Kyushu A

Thank you for using our JR Kyushu Rail Pass Online Booking.

* Refund for canceled reservation

A refund has been issued for your canceled reservation.

* Reservation details

Date/time reservation was made: 2017/10/05 14:16 (Japan time)

Reservation No. 61036

For 1 adult(s) and 1 child(ren)

Boarding date and time 2017/10/12 11:57 (Japan time)

Boarding section: Kagoshima-chuo to Ibusuki

Train name: Ibusuki no Tamatebako 3

Seat(s): Car 3, 5A, 5B

* Refund Amount and Service Charge

Refund service charge: 660(JPY)

Amount Refunded: 840(JPY)

Important:

* The refund and service charge will be settled through your credit card.

* We cannot confirm the dates these will be posted to your card. Please contact the credit card company for more information.

We look forward to serving you in the future.

Please check your e-mail.

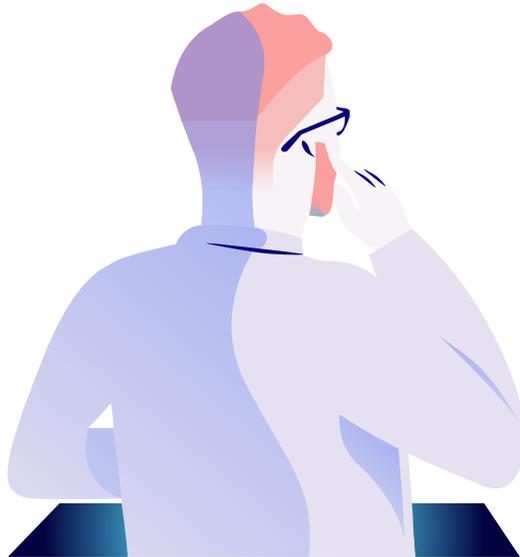
[How to change](#)



[How to make
a seat reservation](#)



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