

JR KYUSHU RAIL PASS

Online Booking

-How to confirm/change (Pass)-

Last updated: May 20, 2022

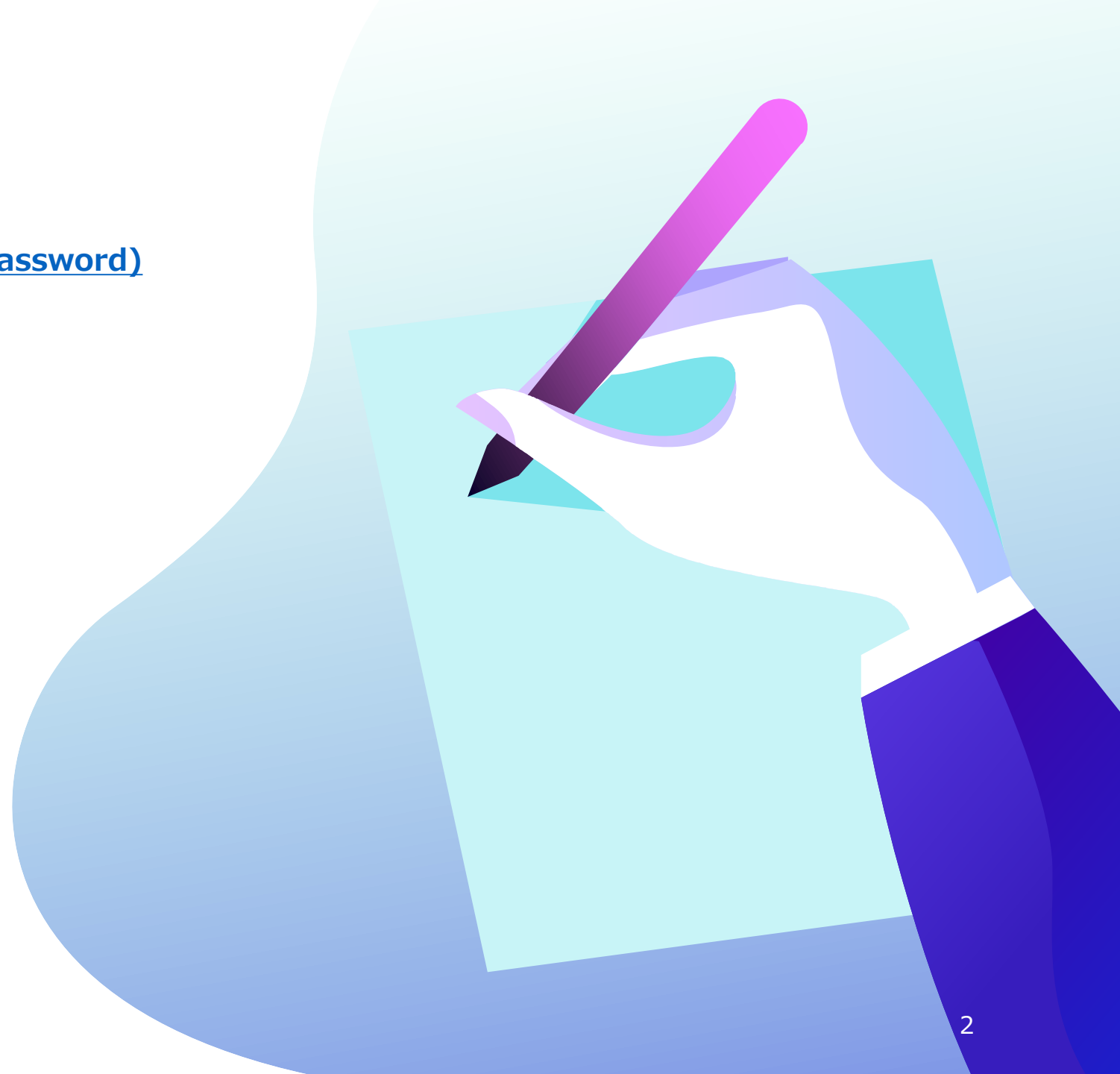
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Confirm your reservation information.

JR KYUSHU RAIL PASS

Online Booking

Purchase the Rail Pass

Seat Reservation

Confirm/Change/Refund

Available for reservation

Reservation can be made from 05:30 to 23:00 at Japan Standard Time (Tokyo).

Jan. 20

15:44

Jan. 20

15:44

Jan. 20

Japan Standard Time (Tokyo)

Jan. 20

Time based on operating system settings

Select Language

English

On this website, you can purchase the JR Kyushu Rail Pass and make a seat reservation of popular trains in Kyushu.

When you make a seat reservation, it's necessary to purchase the Kyushu Rail Pass on this website or at designated travel agencies.

Operation Guide

FAQ

English

한국어

簡体字

繁體字

Purchase the Rail Pass

Seat Reservation



Purchase the Rail Pass

Purchase the Kyushu Rail Pass Here!!



Seat Reservation

Seat Reservation Here!!

Price:
¥1000(Adult)
¥500(Child)
*You need the reservation number begins with K.

About Rail Pass

Trains offering seat reservation

English

한국어

簡体字

繁體字

Purchase the Rail Pass

Seat Reservation

Confirm/Change/Refund

If you do not have a password corresponding to your KRP (Kyushu Rail Pass) Reservation No., please click [here](#).

List of trains offering seat reservation

Click “Confirm/Change/Refund”
to confirm/change your reservation.



*Changes and refunds can be made from 5:30 to 23:00 (Japan time).
*When you decrease the number of people, make a change. When you cancel all, make a refund.

1. First-time login (setting your own password)

(1) Click “Register” in “New Registration” column.

[Login](#)

New Registration

* If you do not have a password corresponding to your KRP (Kyushu Rail Pass) reservation No., please click here.

[To Top Page](#)[Register](#)

Required indicates that entry is required.

Customer Information

Travel Agency Name

For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list.
NTA (Nippon Travel Agency), KLOOK
*For other MCO users other than above, please do not select anything.

MCO Sample(s)

KRP (Kyushu Rail Pass) Reservation No./MCO No. **Required**

Password **Required**

* If you forget your password, please register from [here](#) again.

Login

You need to purchase a JR Kyushu Rail Pass (i.e. have a KRP Reservation No.) first.

If you login for the first time after the purchase, click “Register” to set your password.

(2) Confirm the user agreement.

| Agreement(s)

☒ Japanese Terms and User Agreement(PDF)

All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.

☒ JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)

Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.

Article 1(Scope of Application)

1. The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking.
2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.

Article 2(Date and Time)

Unless otherwise specified, the dates and times shown in the Terms and User Agreement shall be based on Japan Standard Time.

Article 25(Governing Law and Jurisdiction)

1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.
2. The Terms and User Agreement shall be governed by the laws of Japan, and any and all disputes between the User and JR Kyushu shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the Fukuoka Summary Court in the first instance.

Article 26(Effective Date of Terms and User Agreement)

The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in Japan Standard Time.

☒ Agree

Back

Next

Read the terms and check the check box next to "Agree". Then click "Next".

(3) Enter your e-mail address to receive a temporary password.

Register Email Address

1

2

3

Register Email Address

Set Password

Finish Registration

Customer information must be registered before you can inquire about reservations and reserve seats.

In order to register your information, you must first register your email address. Please register email address. (Max 256 characters)

We will send a test email from our domain (jrkyushu.co.jp). Be sure that your device is set to accept emails from this domain.

Required indicates that entry is required.

Email Address Required

Note: If you registered an email address when making your JR Kyushu Rail Pass reservation, please register that same address now.

To Top Page

Register

Enter the e-mail address registered at the time of reserving your pass and click “Register”.

**(4) When the screen like below is displayed,
a temporary password will be sent to the registered e-mail address.**

| E-mail Address Registration Accepted

Registration of email address has been accepted.

We will soon send you an email with an access address. Please access this address to continue the reservation process.

If you do not receive email within a reasonable span of time, you may have entered the address incorrectly. Please send the (correct) email address again.

[To Top Page](#)

Please check your e-mail.

(5) Example of the automatically sent e-mail to inform a temporary password.

[JR Kyushu Rail Pass] We have received your registration request.
(R01)

今日 12:24

Thank you for using our JR Kyushu Rail Pass Online Booking.

We have received your registration request. (Registration is not yet completed.)

* Here is your temporary password.

①

82KUpvEi

=====
* Please go to the following web address to continue registration.

[https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?
code=UhV8bLdQ81171000000008782](https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage?code=UhV8bLdQ81171000000008782)

②

JR Kyushu Rail Pass Online Booking

<https://kyushurailpass.jrkyushu.co.jp/reserve/>

* This email was sent from a send-only account. We cannot respond to replies emailed to this address.

* This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you.

Contact: <https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage>

Kyushu Railway Company

① Temporary password (Valid 3 hours)

② Access the URL described in the e-mail.

(6) Set your own password.

Set Password

1

2

3

Register Email Address

Set password

Finish Registration

Required indicates that entry is required.

Travel Agency Name

For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list.
NTA (Nippon Travel Agency), KLOOK
*For other MCO users other than above, please do not select anything.

NipponTravelAgency

NTA

KLOOK

KRP Reservation No./MCO No.

Required

Name

Required

Temporary Password

Required

New Password

Required

New Password (Confirm)

Required

* Password must be 8 to 15 characters (letters, numerals, symbols).
* Please include at least 1 letter and 1 number. Cannot set a password that consists of all letters or all numbers.
* Acceptable Symbols
! # % & () * + - . / ; < = > ? @ [] ^ _ { | } ~ , ,
* Password cannot start with a symbol.
* Any number that is identical to KRP (Kyushu Rail Pass) Reservation No. or MCO No. cannot be used.

Set password

①Don't select anything

②Enter your 15-digit KRP Reservation No. starting with capital letter K.

③Enter the purchaser's name registered at the time of purchasing your pass.

④Enter the temporary password (valid 3 hours after issuance) you received in the e-mail.

⑤ Read the caution notes and enter a new password.

Then click "Set password".

9

(7) Password setting completed.

| Password Setting Completed

✓

Register Email Address

✓

Set Password

3

Finish Registration

Registered.

Customer Information

KRP Reservation No./MCO No.

K00017120004449

Name

Kyushu A

To Top Page

Confirm the KRP Reservation No. and name.
Then click "To Top Page".

2. Logins with your own password

Login

New Registration

* If you do not have a password corresponding to your KRP (Kyushu Rail Pass) reservation No., please click here.

To Top Page

Register

Required indicates that entry is required.

Customer Information

Travel Agency Name

For customers who have MCO which is issued by next Travel agencies, please select the Travel agency's name from following list.
NTA (Nippon Travel Agency), KLOOK
*For other MCO users other than above, please do not select anything.

MCO Sample(s)

KRP (Kyushu Rail Pass) Reservation No./MCO No. Required

Password Required

* If you forget your password, please register from [here](#) again.

Login

Enter your KRP Reservation No.
and your own password.
Then click “Login”.

*Don’t select anything for “Travel Agency Name” column.
*If you forget your password, do customer registrations again.

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3. Confirming your reservation

(1) Rail Pass Reservation Query

Inquiry

Rail Pass Reservation Query

Seat Reservation Query

Application Details

Reservation Receipt No.

R00017120004449

Ticket Type

All Kyushu Area Pass 3 days

Usage Start Date (Japan Standard Time)

2018/01/27

KRP (Kyushu Rail Pass) Reservation No.

K00017120004449

Number of Persons in Reservation

3 Passengers (Adult(s): 2 / Child(ren): 1)

Purchaser Information

Name

Kyushu A

Email Address

kyushu.railpass@gmail.com

User Information

1 Adult

Kyushu A

Date of Birth

1989/01/01

Country/Region

Korea, Republic of

Passport No.

A12345678

2 Adult

Kyushu B

Date of Birth

1989/01/01

Country/Region

Taiwan

Passport No.

B12345678

3 Child

Kyushu C

Date of Birth

2017/01/01

Country/Region

Hong Kong

Passport No.

C12345678

Proceed to change

Proceed to refund

To Receipt Print

To eTicket Print

Reservations change/refund accepted during these hours: 05:30 to 23:00 (Japan time)

Click “Rail Pass Reservation Query” tab.

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(2) Seat Reservation Query

Inquiry

Rail Pass Reservation Query

Seat Reservation Query

Application Details

Reservation Date

2017/12/27 17:11:06

Train Name

Ibusuki no Tamatebako 1

Departure Date

2018/01/27

Departure Station

Kagoshima-chuo

Departure Time

09:58

Arrival Station

Ibusuki

Arrival Time

10:49

Adult(s)

2

Child(ren)

1

Status

Issued

Detailed View

Rail Pass Reservation Query

Seat Reservation Query

Click “Seat Reservation Query” tab.

Click “Detailed View” to display details of seat reservation.

4. Changing rail pass reservation

(1) Select “Rail Pass Reservation Query” tab.

Inquiry

Rail Pass Reservation Query

Seat Reservation Query

Application Details

Reservation Receipt No.
R00017120004449

Ticket Type
All Kyushu Area Pass 3 days

Usage Start Date (Japan Standard Time)
2018/01/27

KRP (Kyushu Rail Pass) Reservation No.
K00017120004449

Number of Persons in Reservation
3 Passengers (Adult(s): 2 / Child(ren): 1)

Purchaser Information

Name
Kyushu A

Email Address
kyushu.railpass@gmail.com

User Information

1 Adult

Kyushu A

Date of Birth
1989/01/01

Country/Region
Korea, Republic of

Passport No.
A12345678

2 Adult

Kyushu B

Date of Birth
1989/01/01

Country/Region
Taiwan

Passport No.
B12345678

3 Child

Kyushu C

Date of Birth
2017/01/01

Country/Region
Hong Kong

Passport No.
C12345678

Proceed to change

Proceed to refund

To Receipt Print

To eTicket Print

Reservations change/refund accepted during these hours: 05:30 to 23:00 (Japan time)

Click “Rail Pass Reservation Query” tab.

Click “Proceed to change”.

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(2) Enter the information you wish to change to.

Customer Information Entry

1

Customer Information Entry

2

Credit Card Information Entry

3

Confirm Changes

4

Complete Change

Required

 indicates that entry is required.

Application Details

Usage Start Date (Japan Standard Time)

Required

2018/01/27

Ticket Type

Required

Please select.

Times Changed (Max. 999 times)

Payment Amount

0 Times

JPY 37,500

Enter information about purchaser (representative for reservation).

* Enter name as shown on passport.

First Name

Middle Name

Last Name

Required

Kyushu

A

Email Address

Required

kyushu.railpass@gmail.com

Enter User Information.

Omit middle name

Add User

1

Adult

Enter information as shown on passport.

To increase the number of people,
click “Add user”.

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(2) Enter the information you wish to change to.

2

Adult

Enter information as shown on passport.

Delete

First Name

Middle Name

Last Name

Required

Kyushu

B

Date of Birth

Required

Country/Region

Required

Passport No.

Required

1989/01/01

Taiwan

B12345678

Adult(s)/Child(ren)

Required

Adult

3

Child

Enter information as shown on passport.

Delete

First Name

Middle Name

Last Name

Required

Kyushu

C

Date of Birth

Required

Country/Region

Required

Passport No.

Required

2017/01/01

Hong Kong

C12345678

Adult(s)/Child(ren)

Required

Child

☐ All above-listed users are qualified for short-term stay in country.

Back

Next

To decrease the number of people, click "Delete" in the user column to be deleted.

After entering the contents to change, check the checkbox and click "Next".

(3) Enter credit card information used for settlement.

Credit Card Information Entry

1

2

3

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Customer Information Entry

Credit Card Information Entry

Confirm Changes

Complete Change

Usable Card(s)

VISA

JCB

AMEX

UIC

01

02

03

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100

Required indicates that entry is required.

* When receiving the reserved rail pass, you need to bring the credit card registered at the time of purchase.

Card No. Required

Term of Validity (MM/YYYY) Required

01

/

2017

Card Company Required

Please select.

☒

The above is the purchaser's credit card. When receiving a ticket(s), the purchaser must bring the credit card used for settlement at the time of purchase and present it.

Back

Next

Enter your credit card's "Card No.", "Term of Validity" and "Card Company".
Read the caution notes and check the check box.

Then click "Next".

- *The credit card must be the purchaser's own.
- *You need to present the credit card used for settlement at the time of receiving the reserved pass.



If you make a change, we charge the full amount of the changed reservation to your credit card and refund your original reservation in full. Although we process settlement right after you click, your credit card company might process it at a later date.

(4) Confirm the contents of changed reservation.

Confirm Details of Reservation Change

✓

Customer Information Entry

✓

Credit Card Information Entry

3

Confirm Changes

4

Complete Change

OK to change rail pass reservation as indicated below?

Application Details

Before Change

Ticket Type	All Kyushu Area Pass 3 days
Number of Persons in Reservation	3 Passenger(s) (Adult(s): 2 / Child(ren): 1)
Payment Amount	JPY 37,500
Usage Start Date (Japan Standard Time)	2018/01/27
Handling Charge	-
Difference	-

After Change

Ticket Type	All Kyushu Area Pass 3 days
Number of Persons in Reservation	2 Passenger(s) (Adult(s): 1 / Child(ren): 1)
Payment Amount	JPY 24,000
Usage Start Date (Japan Standard Time)	2018/01/27
Handling Charge	JPY 1,500
Difference	JPY -13,500

Purchaser Information

Name

Kyushu A

Email Address

User Information

1 Adult

Kyushu A

Date of Birth

1989/01/01

Country/Region

Korea, Republic of

Passport No.

A12345678

2 Child

Kyushu C

Date of Birth

2017/01/01

Country/Region

Hong Kong

Passport No.

C12345678

Back

Change (Pay)

Confirm the contents of changed reservation.
If it is correct, click “Change (Pay)”.

There are cases that you need a little time to complete the payment. Please do not any operation on your own (e.g. to click "Back" button on web browser) until proceeding "confirmation step of payment"

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(5) Change complete.

Reservation Change Completed

✓

Customer Information Entry

✓

Credit Card Information Entry

✓

Confirm Changes

4

Complete Change

Changed.
URL address (link) to eTicket has been sent to the email address you registered.

Reservation Details

Reservation Receipt No.
R00017120004449

KRP(Kyushu Rail Pass) Reservation No.
K00017120004449

Application Details

Before Change

Ticket Type
All Kyushu Area Pass
3 days

Number of Persons in Reservation
3 Passenger(s)
(Adult(s): 2 / Child(ren): 1)

Payment Amount
JPY 37,500

Usage Start Date (Japan Standard Time)
2018/01/27

Handling Charge
-

Difference
-

After Change

Ticket Type
All Kyushu Area Pass
3 days

Number of Persons in Reservation
2 Passenger(s)
(Adult(s): 1 / Child(ren): 1)

Payment Amount
JPY 24,000

Usage Start Date (Japan Standard Time)
2018/01/27

Handling Charge
JPY 1,500

Difference
JPY -13,500

Credit Card Details

Card No.
****-****-****-1002

Credit Card Company
UC,Master,VISA

Term of Validity (MM/YYYY)
09/2022

User Information

1 Adult

Kyushu A

Date of Birth
1989/01/01

Country/Region
Korea, Republic of

Passport No.
A12345678

2 Child

Kyushu C

Date of Birth
2017/01/01

Country/Region
Hong Kong

Passport No.
C12345678

1

To eTicket Print

To Query Page

2

To Receipt Print

①To print an e-ticket, click “To eTicket Print”.

②To print a receipt, click “To Receipt Print”.

!

*A handling fee will be charged when you decrease the number of people.

*You are unable to change the division between adults and children. If you change the division (e.g. make a child to an adult), it is regarded as refunding and making a new reservation at the same time.

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(6) Example of the automatically sent e-mail when a change is completed

今日 12:13

Thank you for using our JR Kyushu Rail Pass Online Booking.

Your reservation was changed as follows, and your credit card was charged accordingly.

Total amount: 24,000 (JPY)

Date/time reservation was requested: 2017/12/28 12:13 (Japan time)

For 1 adult(s) and 1 child(ren)

Usage start date: 2018/01/27

The KRP reservation No. will be required when picking up your JR Kyushu Rail Pass(es) at our office.

Please visit the following web page to view and print your e-ticket. Note that one e-ticket is issued for each reservation group.

<https://kyushurailpass.jrkyushu.co.jp/reserve/DisplayeTicket/?code=UDiMBicLNC171200000081058>

* You cannot use the e-ticket itself to board a train. Please go to the designated exchange office prior to boarding, and exchange your e-ticket for valid JR Kyushu Rail Pass(es).

* When making the exchange, you will need to present (a) the e-ticket, (b) the credit

***Your KRP Reservation No. stays the same before and after the change.**

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[How to purchase the pass](#)



[How to make a
seat reservation](#)



[FAQ](#)

