

# **JR KYUSHU RAIL PASS**

## **Online Booking**

### **-How to purchase a Rail Pass-**

Last updated: May 20, 2022

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# 1. Start to purchase.

JR KYUSHU RAIL PASS

Online Booking

Purchase the Rail Pass

Seat Reservation

Confirm/Change/Refund

Available for reservation

Reservation can be made from 05:30 to 23:00 at Japan Standard Time (Tokyo).

Jan. 20

15:44

Jan. 20

15:44

Japan Standard Time (Tokyo)

Time based on operating system settings

Select Language

English

On this website, you can purchase the JR Kyushu Rail Pass and make a seat reservation of popular trains in Kyushu.

When you make a seat reservation, it's necessary to purchase the Kyushu Rail Pass on this website or at designated travel agencies.

Operation Guide

FAQ

English


한국어

簡体字

繁體字


Purchase the Rail Pass

Seat Reservation



Purchase the Rail Pass

Purchase the Kyushu Rail Pass Here!!



Seat Reservation

Seat Reservation Here!!

Price:  
¥1000(Adult)  
¥500(Child)  
\*You need the reservation number begins with K.

About Rail Pass

Trains offering seat reservation

English

한국어

簡体字

繁體字

Purchase the Rail Pass

Seat Reservation

Confirm/Change/Refund

If you do not have a password corresponding to your KRP (Kyushu Rail Pass) Reservation No., please click [here](#).

List of trains offering seat reservation

Click “Purchase the Rail Pass”.

# 2. Confirm the user agreement.

## | Agreement(s)

📄 Japanese Terms and User Agreement(PDF)

All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.

### 📄 JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)

Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.

#### Article 1(Scope of Application)

1. The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking.
2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.

#### Article 2(Date and Time)

Unless otherwise specified, the dates and times shown in the Terms and User Agreement shall be based on Japan Standard Time.

#### Article 25(Governing Law and Jurisdiction)

1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.
2. The Terms and User Agreement shall be governed by the laws of Japan, and any and all disputes between the User and JR Kyushu shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the Fukuoka Summary Court in the first instance.

#### Article 26(Effective Date of Terms and User Agreement)

The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in Japan Standard Time.

☒ Agree

Back

Next

Read the terms and  
check the checkbox next to "Agree".  
Then click "Next".

### 3. Enter your e-mail address to receive a confirmation e-mail.

Input of Email-Address Confirmation

1

2

3

4

5

6

Email Address Confirmation

Purchase Information Entry

Customer Information Entry

Credit Card Information Entry

Confirm Reservation Details

Reserved

Out of reservation time. Reservation request will be held.

We will send you a test message to confirm that your email address is valid. Please enter your email address. (Max 256 characters)

We will send a test email from our domain (jrkyushu.co.jp). Be sure that your device is set to accept emails from this domain.

Required indicates that entry is required.

Email Address Entry

Email Address Required

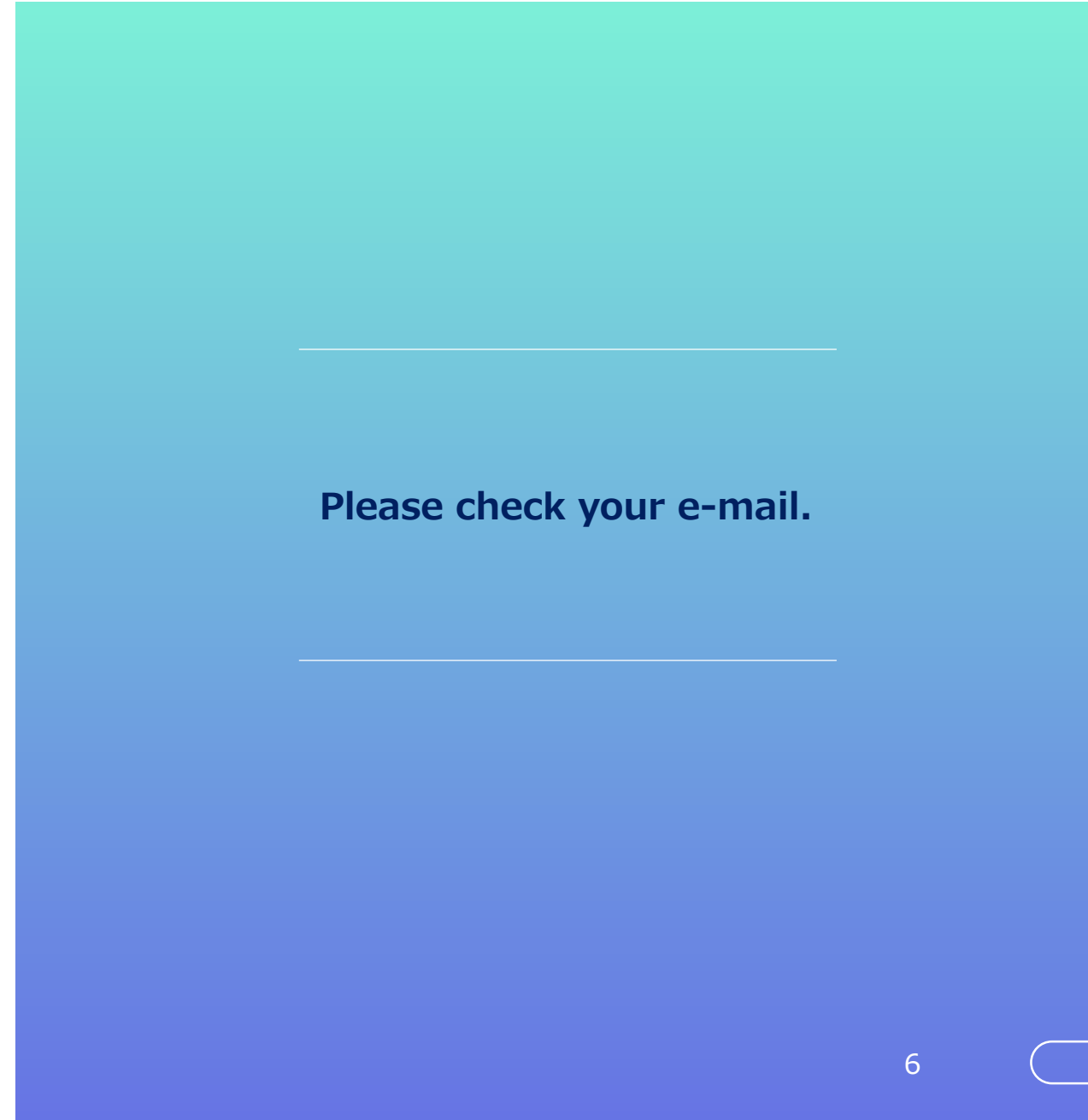
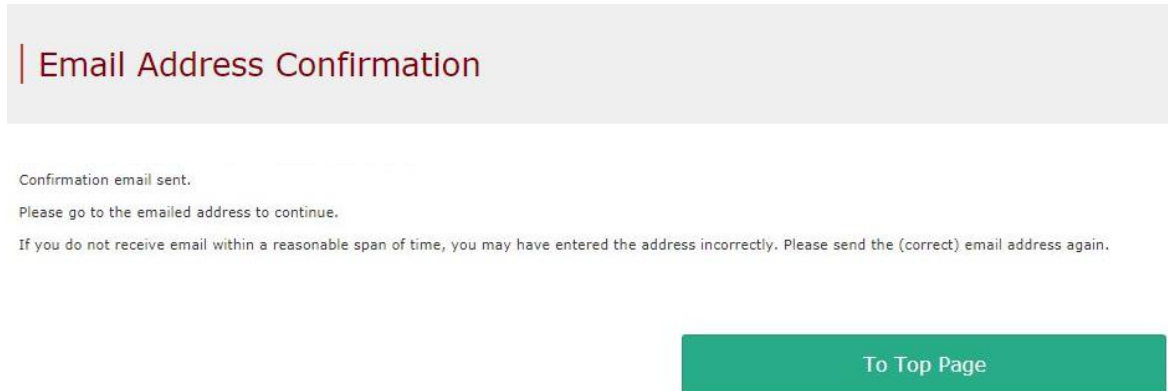
To Top Page

Register

Enter your e-mail address and click “Register”.

5

4. When the screen like below is displayed,  
a confirmation e-mail will be sent to the registered e-mail address.



# 5. Example of the automatically sent confirmation e-mail.

[JR Kyushu Rail Pass] Your email address has been confirmed.  
(C01)

今日 11:51

Thank you for using our JR Kyushu Rail Pass Online Booking.

Your email address has been confirmed.

=====

Please go to the following web address to continue.

<https://kyushurailpass.jrkyushu.co.jp/reserve/purchaseInput/?code=Gyposmwtg0171000000008766>

=====

JR Kyushu Rail Pass Online Booking

<https://kyushurailpass.jrkyushu.co.jp/reserve/>

- \* This email was sent from a send-only account.
- \* This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you.

Contact: <https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage>

Kyushu Railway Company

Access the URL described in the e-mail.

# 6. Enter purchase information.

Purchase Information Entry

✓

Email Address Confirmation

2

Purchase Information Entry

3

Customer Information Entry

4

Credit Card Information Entry

5

Confirm Reservation Details

6

Reserved

Required

 indicates that entry is required.

Usage Start Date (Japan Standard Time)

Required

yyyy/MM/dd

Ticket Type

Required

Please select.

Adult(s)

JPY 0

Child(ren)

JPY 0

Adult(s)

Required

-

1

+

Child(ren)

Required

-

0

+

Can reserve for up to 7 persons.

Total

JPY 0

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Next

Enter “Usage Start Date”, “Ticket Type”, “Number of people to reserve (Adult(s)/Child(ren))”. You can set up to 7 people in total.

Then click “Next”.

8



Purchase Information Entry

1

2

3

4

5

6

Email Address Confirmation

Purchase Information Entry

Customer Information Entry

Credit Card Information Entry

Confirm Reservation Details

Reserved

Required indicates that entry is required.

1

Usage Start Date (Japan Standard Time)

Required

yyyy/MM/dd

2

Ticket Type

Required

Please select.

Please select.

Northern Kyushu Area Pass 3 days

Northern Kyushu Area Pass 5 days

All Kyushu Area Pass 3 days

All Kyushu Area Pass 5 days

All Kyushu Area Pass 7 days

Southern Kyushu Area Pass 3 days

September 2020							October 2020						
Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su
	1	2	3	4	5	6				1	2	3	4
7	8	9	10	11	12	13	5	6	7	8	9	10	11
14	15	16	17	18	19	20	12	13	14	15	16	17	18
21	22	23	24	25	26	27	19	20	21	22	23	24	25
28	29	30					26	27	28	29	30	31	

Total

JPY 0

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Next

Note: Online reservation for a JR Kyushu Rail Pass can be made from 10 am (Japan time) 1 month before the usage start date.

①Specify a date within 1 month from the purchase date.

- \*Enter the date you actually plan to use a pass.
- \*You need to receive the reserved pass on the usage start date at the latest.

②Select a pass type to reserve.

- \*A pass is valid for 3, 5 or 7 consecutive days including the usage start date. If the usage start date of a 3-day pass is October 5, it is valid on October 5, 6, and 7.

# 7. Enter information about purchaser and user.

Customer Information Entry

✓

Email Address Confirmation

✓

Purchase Information Entry

3

Customer Information Entry

4

Credit Card Information Entry

5

Confirm Reservation Details

6

Reserved

Required

 indicates that entry is required.

Enter information about purchaser (representative for reservation).

\* Enter name as shown on passport.

1

First Name

Middle Name

Last Name 

Required

Email Address

s.andou@jrkyushu.co.jp

Enter User Information.

☒ Omit middle name

1

Adult(s)

Enter information as shown on passport.

First Name

Middle Name

Last Name 

Required

2

Date of Birth 

Required

Country/Region 

Required

Passport No. 

Required

yyyy/MM/dd

Please select.

4

Child(ren)

Enter information as shown on passport.

First Name

Middle Name

Last Name 

Required

Date of Birth 

Required

Country/Region 

Required

Passport No. 

Required

yyyy/MM/dd

Please select.

☐ All above-listed users are qualified for short-term stay in Japan.

Back

Next

3

①The purchaser needs to be a credit card holder.  
Also, the purchaser needs to be a user.  
The purchaser’s name will be automatically displayed  
in the first user’s column.

②Enter “Name”, “Date of Birth”, “Country/Region  
(Nationality)” and “Passport No.” described on the  
passport(s).

③Read the caution notes and check the checkbox.  
Then click “Next”.

**Eligibility requirements:**  
A user needs to be a non-Japanese citizen who is visiting Japan  
for the purpose of sightseeing and traveling on a temporary  
visitor visa.

10

# 8. Enter credit card information used for settlement.

Credit Card Information Entry

✓

✓

✓

4

5

6

Email Address Confirmation

Purchase Information Entry

Customer Information Entry

Credit Card Information Entry

Confirm Reservation Details

Reserved

Usable Card(s)

VISA

JCB

AMEX

UC

INTELLIGENT

DC

WU

NACOS

銀聯

MasterCard

EASTON CARD

AEON

UPOS

Required indicates that entry is required.

\* When receiving the reserved rail pass, you need to bring the credit card registered at the time of purchase.

Card No. Required

-

-

-

Term of Validity (MM/YYYY) Required

01

/

2017

Card Company Required

Please select.

☐ The above is the purchaser's credit card. When receiving a ticket(s), the purchaser must bring the credit card used for settlement at the time of purchase and present it.

Back

Next

Enter your credit card’s “Card No.”, “Term of Validity and “Card Company”.  
Read the caution notes and check the checkbox.

Then click “Next”.

- \*The credit card must be the purchaser’s own.
- \*You (the purchaser) need to present the credit card used for settlement when you receive the reserved pass at a designated JR Kyushu counter.

Cardless (virtual cards) payments and cell phone payments cannot be used. (You will not be able to receive the pass or ticket)

11

# 9. Confirm the contents of reservation.

Confirm

✓

Email Address Confirmation

✓

Purchase Information Entry

✓

Customer Information Entry

✓

Credit Card Information Entry

5

Confirm Reservation Details

6

Reserved

OK to reserve Rail Pass as indicated below?

Application Details

Ticket Type

All Kyushu Area Pass 3 days

Payment Amount

JPY 37,500

Number of Persons in Reservation

3 Passenger(s)(Adult(s): 2 / Child(ren): 1 )

Usage Start Date (Japan Standard Time)

2018/01/27

Purchaser Information

Name

Kyushu A

Email Address

Credit Card Details

Card No.

\*\*\*\*-\*\*\*\*-\*\*\*\*-1002

Credit Card Company

UC,Master,VISA

Term of Validity (MM/YYYY)

09/2022

User Information

1 Adult

Kyushu A

Date of Birth

1989/01/01

Country/Region

Korea, Republic of

Passport No.

A12345678

2 Adult

Kyushu B

Date of Birth

1989/01/01

Country/Region

Taiwan

Passport No.

B12345678

3 Child

Kyushu C

Date of Birth

2017/01/01

Country/Region

Hong Kong

Passport No.

C12345678

☒ I would like to receive occasional promotional emails from Kyushu Railway Company.

Back

Reserve (Pay)

Confirm the contents of reservation.  
If it is correct, click “Reserve (Pay)”.

There are cases that you need a little time to complete the payment.  
Please do not any operation on your own (e.g. to click "Back" button on web browser) until proceeding "confirmation step of payment"

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# 10. Reservation completed.

Reservation Completed

✓

Email Address Confirmation

✓

Purchase Information Entry

✓

Customer Information Entry

✓

Credit Card Information Entry

✓

Confirm Reservation Details

6

Reserved

Reserved (paid).  
URL address (link) to e-Ticket has been sent to the email address you registered.

Reservation Details

Reservation Receipt No.  
R00017120004449

KRP(Kyushu Rail Pass) Reservation No.  
K00017120004449

1

Application Details

Ticket Type  
All Kyushu Area Pass 3 days

Payment Amount  
JPY 37,500

Number of Persons in Reservation  
3 Passenger(s)(Adult(s): 2 / Child(ren): 1 )

Usage Start Date (Japan Standard Time)  
2018/01/27

Purchaser Information

Name  
Kyushu A

Email Address

Credit Card Details

Card No.  
\*\*\*\*-\*\*\*\*-\*\*\*\*-1002

Credit Card Company  
UC,Master,VISA

Term of Validity (MM/YYYY)  
09/2022

User Information

1 Adult

Kyushu A

Date of Birth  
1989/01/01

Country/Region  
Korea, Republic of

Passport No.  
A12345678

2 Adult

Kyushu B

Date of Birth  
1989/01/01

Country/Region  
Taiwan

Passport No.  
B12345678

3 Child

Kyushu C

Date of Birth  
2017/01/01

Country/Region  
Hong Kong

Passport No.  
C12345678

2

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To Receipt Print

To eTicket Print

3

①Your KRP Reservation No.

②To print a receipt, click “To Receipt Print”.

③To print an e-Ticket, click “To eTicket Print”.



If you request from 23:00 to 5:30 (J.S.T), we will keep the reservation request on hold and inform the result the next morning by e-mail.

## 11. Example of the automatically sent e-mail when reservation is completed.

今日 16:15

Thank you for using our JR Kyushu Rail Pass Online Booking.

Total amount: 37,500 (JPY)

Usage start date: 2018/01/27

=====

=====

\* All travelers in your group must appear at the exchange office counter to receive their passes.

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# 12. Example of the e-Ticket



JR-KYUSHU  
e-Ticket

JR KYUSHU RAIL PASS  
Online Booking



Display Date: 2017/12/27 16:16 (JST)  
Date and Time of Purchase: 2017/12/27 16:15 (JST)

JR Kyushu Rail Pass e-Ticket Customer's Coupon

\* This e-Ticket cannot be used for boarding.  
Please go to the designated exchange office prior to boarding, and exchange your e-ticket for a valid JR Kyushu Rail Pass(es).  
\* All travelers in your group must appear at the exchange office counter to receive their passes.  
\* To receive your passes, you must present the following:  
- The credit card you used when making the reservation.  
- Your e-ticket (this receipt).  
- The passports of all travelers in your group.  
\* Please exchange for your Rail Pass(es) no later than usage start date.  
\* Please note that you must appear at the exchange office during the office's normal business hours.  
Hours vary by location. Please check ahead if planning to make the exchange in the early morning or late evening.  
For details about locations and hours, go here. (<https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf>)

Reservation Receipt No.  
R00017120004449

KRP Reservation No.  
K00017120004449  
MARS No.  
66036

Purchaser Information

Name	Card Brand	Card No.
Kyushu A	UC, Master, VISA	*****1002

Purchaser Details

Ticket Type	Travelers	Amount Used	Usage Start Date
All Kyushu Area Pass 3 days	Adult(s) 2 Child(ren) 1	JPY 37,500	2018/01/27

User Information

Name	Adult/Child	Date of Birth	Country/Region	Passport No.
Kyushu A	Adult	1989/01/01	Korea, Republic of	A12345678
Kyushu B	Adult	1989/01/01	Taiwan	B12345678
Kyushu C	Child	2017/01/01	Hong Kong	C12345678

Seat Reservation(s)

Seats for some trains may be reserved in advance, for an additional fee.  
If you would like to reserve seats, please visit JR Kyushu Rail Pass Online Booking.  
Please have your KRP reservation number handy so that you can provide it with your Seat Reservation(s).  
(<https://kyushurailpass.jrkyushu.co.jp/reserve>)

NOTICE

\* Validity  
Admitted under entry status "TEMPORARY VISITOR"  
\* To change or cancel  
To make changes to your Rail Pass(es), or to cancel them for a refund, please complete the relevant procedure at our online sales service no later than usage start date.  
Please note that a refund service charge will be applied when a reservation is canceled. If you are reducing the number of travelers, the refund service charge will be applied for each individual withdrawn from the group.  
\* Inquiries  
Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form.  
Please have your KRP reservation number handy so that you can provide it with your query.  
(<https://kyushurailpass.jrkyushu.co.jp/reserve>)

 KYUSHU RAILWAY COMPANY

\*Printing your e-Ticket is recommended.  
\*Present it when you receive the reserved pass at a designated JR Kyushu counter.

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[FAQ](#)

