Environmental

Environmental Management

Environmental Basic Policy (Japanese Only)

Included in "The JR Kyushu Group's Efforts toward the Environment" https://www.jrkyushu.co.jp/company/esg/environment/

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of meetings of the Ecology Committee (including each sub-committee)* ¹	Kyushu Railway Company alone	Times	4	4	6
Number of ISO 14001 Certifications acquired ^{*2}	JR Kyushu Group	Sites	3	2	3
Percentage of sites covered by $ISO14001^{*3}$	Kyushu Railway Company alone	%	50	50	50

*1 The Ecology Committee is a body chaired by the president that deliberates and decides on necessary items, such as basic policies, with the

Yes

aim of continuously promoting efforts toward environmental conservation. *2 The Kokura Rolling Stock Center and three group companies obtained certification. (One of the group companies obtained it as an office related to the Kokura Rolling Stock Center)

*3 There are two offices (Kokura Rolling Stock Center, which inspects conventional rolling stock, and Kumamoto General Rolling Stock Center, which inspects Shinkansen rolling stock) that regularly inspect rolling stock, and we obtained certification in the Kokura General Rolling Stock

Climate change

In	dex		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
		CO ₂ emissions	JR Kyushu Group ^{*1}	Thousand t-CO ₂	-	-	54
	Scope 1	fluorocarbon emissions	JR Kyushu Group ^{*1}	Thousand t-CO ₂	-	-	1
GHG emissions	GHG emissions	Total	JR Kyushu Group ^{*1}	Thousand t-CO ₂	-	-	55
	Scope 2 Total		JR Kyushu Group ^{*1}	Thousand t-CO ₂	-	-	222
			JR Kyushu Group ^{*1}	Thousand t-CO ₂	-	-	277
	CO ₂ emissions	Kyushu Railway Company alone*1,2	Thousand t-CO ₂	52	47	42	
	Scope 1	fluorocarbon emissions	Kyushu Railway Company alone*1,2	Thousand t-CO ₂	1	1	1
GHG emissions		Total	Kyushu Railway Company alone*1,2	Thousand t-CO ₂	53	48	44
	Scope 2		Kyushu Railway Company alone*1,2	Thousand t-CO ₂	311	282	209
		Total	Kyushu Railway Company alone*1,2	Thousand t-CO ₂	364	331	253
GHG Emissions per Unit ^{**3}		Kyushu Railway Company alone	Thousand t-CO ₂ /Millions of yen	0.001658	0.001491	0.001178	
Percentage of energy-conserving train cars ^{*4}		Kyushu Railway Company alone	%	77.0	78.5	79.2	

*1 Facilities that are legally required to be reported under the Law concerning the Rational Use of Energy (Energy Conservation Law)

*2 Non-consolidated figures are reiterated

*3 GHG Emissions per Unit = GHG emissions / operating revenue

*4 Numerical target established under the JR Kyushu Low-Carbon Society Action Plan for increasing the introduction of energy-saving train cars to 83%

Energy Consumption

	Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Amount of electricity used		JR Kyushu Group ^{*1}	Thousand kWh	-	-	771,881
Amount of gas used		JR Kyushu Group ^{*1}	Thousand m ³	-	-	4,649
Amount of Steam, hot water, and cold water used		JR Kyushu Group ^{*1}	GJ	-	-	104,244
Amount of other fuel used ^{*3}		JR Kyushu Group ^{*1}	Thousand kl	-	-	16
	Railway division	Kyushu Railway Company alone*1,2	Thousand kWh	659,035	625,487	626,699
Amount of electricity used	Others	Kyushu Railway Company alone*1,2	Thousand kWh	18,005	18,892	19,323
	Total	Kyushu Railway Company alone*1,2	Thousand kWh	677,040	644,379	646,022
Amount of gas used		Kyushu Railway Company alone*1,2	Thousand m ³	489	469	434
Amount of other fuel used ^{*3}		Kyushu Railway Company alone*1,2	Thousand kl	19	17	15

*1 Facilities that are legally required to be reported under the Law concerning the Rational Use of Energy (Energy Conservation Law)

*2 Non-consolidated figures are reiterated

*3 Total amount of diesel, heavy oil A, coal, and kerosene used

Resources

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3		
Amount of water withdrawal	JR Kyushu Group*1	Thousand m ³	-	-	2,455		
Amount of water withdrawal	Kyushu Railway Company alone ^{*2}	Thousand m ³	639	663	765		
Business sites in areas of high water stress ^{*3}	JR Kyushu Group	Sites	0	0	0		
Amount of OA paper used ^{*4}	Kyushu Railway Company alone	Thousand sheets ^{*5}	53,345	49,453	46,683		
*1 Facilities that are legally required to be report	*1 Facilities that are legally required to be reported under the Law concerning the Rational Use of Energy (Energy Conservation Law)						

*2 Non-consolidated figures are reiterated

*3 Conducted a water stress survey of the Group's business regions using the Aqueduct Water Risk Atlas (classified as "High Risk"

or higher as areas of high water stress) *4 Numerical target established for reducing OA paper consumption by 30% year on year in the fiscal year ended March 2021

*5 Converted to A4 size

Waste

	Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
	Asbestos	Kyushu Railway Company alone ^{*1}	kg	2,800.0	8,000.0	8,300.0
Ethylbenzene	Kyushu Railway Company alone ^{*1}	kg	2,200.0	1,900.0	1,500.0	
Amount of Hazardous	Xylene	Kyushu Railway Company alone ^{*1}	kg	2,900.0	2,200.0	1,800.0
Waste release and transfer	Styrene	Kyushu Railway Company alone ^{*1}	kg	4,700.0	4,300.0	4,700.0
	Toluene	Kyushu Railway Company alone ^{*1}	kg	3,534.9	3,505.5	3,654.8
	Methylnaphthalene	Kyushu Railway Company alone ^{*1}	kg	42.4	41.3	38.9
Total Industrial Waste		JR Kyushu Group ^{*2}	t	-	-	1,883
Amount of uniforms recycled		Kyushu Railway Company alone	t	49	1	3

*1 Covers targeted substances from two offices for which the release and transfer amounts were reported to the government pursuant to the Law concerning Pollutant Release and Transfer Register

*2 Facilities that are legally required to be reported under the Law concerning the Rational Use of Energy (Energy Conservation Law)

Social

Operating results of the railway business

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Railway line networks	Kyushu Railway Company alone	km	2,273	2,273	2,273
Kilometers traveled by passenger cars	Kyushu Railway Company alone	Thousand km	300,470	286,819	287,524
Number of passengers	Kyushu Railway Company alone	Thousand passengers	337,176	338,670	337,598
Passenger kilometers	Kyushu Railway Company alone	Thousand km	9,336,633	9,285,404	9,059,103
Boarding effciency	Kyushu Railway Company alone	%	29.9	31.0	30.0
Number of stations	Kyushu Railway Company alone	Stations	567	568	568
Number of train cars	Kyushu Railway Company alone	Train cars	1,652	1,669	1,665
Electrification percentage	Kyushu Railway Company alone	%	59	59	59

Safety

Safety Policies (Japanese Only)

Yes

https://www.irkvushu.co.ip/company/esg/safety/

Included in the "Safety Report"

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of meetings of the Safety Promotion Committee ^{*1}	Kyushu Railway Company alone	Times	12	12	12
Number of work-related accidents involving railway employees	JR Kyushu Group	Incidents	89	90	88
Number of employee views on safety*2	Kyushu Railway Company alone	Views	10,273	10,263	10,314
Amount of safety investment in the railway business	Kyushu Railway Company alone	Billion yen	17.8	24.7	22.7
Safety-related repair expenses in the railway business	Kyushu Railway Company alone	Billion yen	32.3	29.5	30.0
Number of railway accidents* ³	Kyushu Railway Company alone	Incidents	35	25	26
Number of transport disorders* ⁴	Kyushu Railway Company alone	Incidents	410	484	552

*1 The Safety Promotion Committee is a body that carries out deliberations on and promotes safety-related efforts and policies.

*2 Number of employee views on safety is the number of opinions and realizations of employees pertaining to safety as well as the number of "unsafe incident experiences."

*3 Total number of train collision accidents, train derailment accidents, train fire accidents, crossing accidents, railway accidents resulting in injury or death, and railway accidents causion damage

injury or death, and railway accidents causing damage. *4 Number of incidents where, for causes other than railway accidents, train service was suspended, a passenger train was delayed for 30 minutes or more, or a train other than a passenger train was delayed for an hour or more.

Service

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of meetings of the Committee to Enhance Our Corporate Culture Founded on Service* ¹		Kyushu Railway Company alone	Times	12	11	11
Number of feedback messages and requests from customers		Kyushu Railway Company alone	Times	6,441	7,513	7,495
Number of times customers and praise	s gave compliments	Kyushu Railway Company alone	Times	1,931	1,163	1,675
Total number of thank you	cards*2	Kyushu Railway Company alone	Cards	17,511	37,327	50,917
Service Round Table	ervice Round Table held		Times	2	2	2
Discussion* ³	Number of participants	Kyushu Railway Company alone	Person	45	34	31

*1 The Committee to Enhance Our Corporate Culture Founded on Service is a body that deliberates on and promotes service-related efforts and improvements.

*2 Number of times employees exchanged cards expressing their gratitude for one another.

*3 The Committee to Enhance Our Corporate Culture Founded on Service is for exchanging opinions between the president and employees who offered excellent service.

Development of Human Resources Development and Value Creation

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of employees dispatched to external educational institutions ^{*1}	Kyushu Railway Company alone	Person	8	7	5
Number of improvement proposal awards (personal)* ²	Kyushu Railway Company alone	Awards	16	23	18
Number of registrations in the Improvement Idea Box (per employee)* ³	Kyushu Railway Company alone	Times	3.0	2.8	1.3
Number of Prize of Creativity awards received*4	Kyushu Railway Company alone	Awards	1	1	1
Number of participants in the JR Kyushu English School* ⁵	Kyushu Railway Company alone	Person	175	180	148

*1 Number of employees dispatched to domestic or international business schools for the purposes of acquiring an MBA and the number of employees dispatched to Ritsumeikan Asia Pacific University and Business BreakThrough University (Number of employees newly

dispatched in a given fiscal year)

*2 Internal award (award for outstanding work improvements by employees)

 $\ast 3$ System that allows employees to propose work improvements and other ideas

*4 External award (a Minister of Education, Culture, Sports, Science and Technology award given to either individuals or groups that have contributed to progress or improvement of science and technology at factories and other workplaces through excellent creative ideas

*5 An English study session for employees

Employees

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
	Female		Person	-	-	8,78
Number of employees	Male	JR Kyushu Group	Person	-	-	8,66
	Total		Person	17,297	17,765	17,45
Number of non-regular emplo	yees*1	JR Kyushu Group	Person	-	-	9,13
	Female		Person	1,546	1,531	1,34
Number of employees*2	Male	Kyushu Railway Company alone	Person	7,313	7,115	6,83
	Total		Person	8,859	8,646	8,17
	Female		Person	45	67	5
Number of new graduates hired* ^{2,3}	Male	Kyushu Railway Company alone	Person	165	152	15
nired	Total		Person	210	219	20
Percentage of new graduates	Female	Kyushu Railway Company	%	21.4	30.6	24.
hired* ^{2,3}	Male	alone	%	78.6	69.4	75.
	Female		Person	0	1	
Number of part-time	Male	Kyushu Railway Company alone	Person	1,068	1,167	1,23
employees*2	Total	aione	Person	1,068	1,168	1,23
Percentage of part-time empl	oyees among all	Kyushu Railway Company	%	12.1	13.5	15.
employees ^{*2} Number of employees covered by collective		alone	%	12.1	15.5	15.
bargaining agreements	u by collective	Kyushu Railway Company alone	Person	7,980	7,780	7,52
5 5 5	Female		Years	7.9	8.5	8.
Average years of service* ²	Male	Kyushu Railway Company alone	Years	17.1	16.0	15.
	Total	-	Years	15.5	14.7	14.
	Female		Age	31.1	31.9	31.
Average age ^{*2}	Male	Kyushu Railway Company alone	Age	42.8	42.6	42.
	Total	cione	Age	40.8	40.7	40.
Employees retention rate* ² Fema	Female	Kyushu Railway Company	%	91.9	93.2	93.
	Male	alone	%	98.9	99.0	98.
Average annual salary		Kyushu Railway Company	Yen	5,396,131	5,503,932	5,581,01
Average hours of overtime pe	er month	alone Kyushu Railway Company	Hours	14.9	14.1	13.
Number of days of annual pai	d leave taken	alone Kyushu Railway Company	Days	15.0	15.9	15.
Percentage of accumulated pa	aid leave used*4	alone Kyushu Railway Company	%	75.0	79.5	78.
Percentage of employees with		alone Kyushu Railway Company	%	2.36	2.53	2.7
· · · · · · · · · · · · · · · · · · ·	Female	alone	Person	29	37	3
Number of employees in	Male	Kyushu Railway Company	Person	523	520	51
managerial positions* ²	Total	alone	Person	552	557	55
Percentage of employees in	Female		%	5.3	6.6	6.
managerial positions ^{*2}	Male	Kyushu Railway Company alone	%	94.7	93.4	93.
	Female		Person	196	225	22
Number of employees taking	Male	Kyushu Railway Company	Person	5	19	3
childcare leave		alone				
	Total		Person	201	244	25
Number of employees taking	Female	Kyushu Railway Company	Person	0	2	
nursing care leave	Male	alone	Person	6	1	
Total Percentage of specified health counseling			Person	6	3	
Percentage of specified health counseling implemented (every year between October of		Kyushu Railway Company alone	%	65.5	63.7	
one year to September of the Percentage of complete medi	following year)*6	alone Kyushu Railway Company				
received		alone	%	53.6	54.6	55.
Percentage of stress checks to	aken	Kyushu Railway Company alone	%	99.9	99.9	99.
Percentage of employees who smoke		Kyushu Railway Company alone	%	30.1	30.0	29.

*1 Excludes the number of temporary employees of Kyushu Railway Company due to the fact that the number of temporary employees is less than 10% the number of employees.

*2 As of April 1 in the year following a given fiscal year (April 1, 2020 for the fiscal year ended March 31, 2020)

*3 Excludes regionally specified employees

*4 Calculated using 20 days as the number of annual paid leave days allotted

*5 As of June 1 in the year following a given fiscal year (June 1, 2020 for the fiscal year ended March 31, 2020). The Percentage of employees with disabilities for the fiscal year ended March 31, 2020 is calculated by summing up the employment rate of the special subsidiary.

*6 The figure of the fiscal year ended March 31, 2018 has been corrected.

Dialogue with Stakeholders

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Panel discussions with	Number of committee	Kyushu Railway Company	Person	56	57	49
customers*1	Number of times held	alone	Times	26	26	20
between management and Nu employees	Number of times held	Kyushu Railway Company	Times	24	25	24
	Number of participants	alone	Person	391	382	418
Number of collective bargain with labor unions	ing occurrences	Kyushu Railway Company alone	Times	102	82	122
General Meeting of	Number of attending	Kyushu Railway Company	Person	513	480	136
Shareholders* ²	Percentage of voter rights	alone	%	66.8	82.1	80.3
Dialogue between	Financial results presentations		Times	2	2	2
management and	Financial results teleconferences	Kyushu Railway Company alone	Times	2	2	2
institutional investors Ind	Individual meetings		Times	39	41	104
Dialogue between	Number of times held	Kyushu Railway Company	Times	2	2	7
investors	Number of	alone	Person	154	250	455

*1 Three local panel discussions were held in eight regions. In addition, two central panel discussions were held. At these discussions, the Company received opinions from panel committee members (term of office: one year).

*2 Targets the General Meeting of Shareholders for a given fiscal year (the General Meeting of Shareholders held on June 23, 2020, for the fiscal year ended March 31, 2020)

Involvement with local communities

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
JR Kyushu Walking event*1	Number of times held	Kyushu Railway Company	Times	187	162	155
	Number of participants	alone	Person	140,139	128,299	128,633
Study tour of Shinkansen cars at General Rolling Stock	Number of times held	Kyushu Railway Company	Times	157	151	127
Center	Number of participants	alone	Person	3,764	3,461	3,220
Number of local contribution	award winners*2	Kyushu Railway Company alone	Person	5	4	4
Number of external collaboration award winners* ³		Kyushu Railway Company	Person	9	5	5
		alone	Organizations	15	12	8

*1 Total between January and December

*2 Internal award for employees who contributed to the local community through volunteer activities, youth support activities, clean-up activities, and other efforts

*3 Award for local community members and organizations that have collaborated with the Company

Information Security

Basic policy for protecting personal information	Yes
(Japanese Only)	res

Basic policy for protecting personal information

https://www.jrkyushu.co.jp/privacy/

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Governance

Corporate Ethics

Policy on corporate ethics

Included in "JR Kyushu Group Code of Ethics"

https://www.jrkyushu.co.jp/company/ir_eng/esg/governance

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of meetings held by the JR Kyushu Group Corporate Ethics Committee	Kyushu Railway Company alone	Times	1	2	1

Yes

Corporate governance

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Term of office for directors who are not also Audit and Supervisory Committee members ^{*1}	Kyushu Railway Company alone	Years	1	1	1
Term of office for directors who are also Audit and Supervisory Committee members ^{*1}	Kyushu Railway Company alone	Years	2	2	2

*1 As of June 30 of year after a given fiscal year (June 30, 2020, for the fiscal year ended March 31, 2020)

Information on Directors

I	ndex		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
		Female		Person	1	0	0
Number of directors*1 (including directors who are Audit and Supervisory Committee members) Indepe	Inside	iside Male		Person	6	7	7
		Total		Person	7	7	7
		Female	Kyushu Raliway Company alone	Person	1	1	2
	Independent outside	Male		Person	5	7	6
		Total		Person	6	8	8
	Agg	regate total		Person	13	15	15
Average age of directors ^{*1}		Kyushu Railway Company alone	Age	62.5	62.4	61.9	
Percentage of independent outside directors* ¹		Kyushu Railway Company alone	%	46.2	53.3	53.3	
Percentage of female directo	ors*1		Kyushu Railway Company alone	%	15.4	6.7	13.3
Number of meetings held by the Board of Directors		Kyushu Railway Company alone	Times	12	12	12	
Attendance rate at Board of Directors' meetings		Kyushu Railway Company alone	%	97.4	97.6	97.2	
Attendance rate of independent directors		Kyushu Railway Company alone	%	91.7	93.9	96.7	
Number of directors with an at Board of Directors' meetir		ate of 75% or less	Kyushu Railway Company alone	Person	1	0	(

*1 As of June 30 of year after a given fiscal year (June 30, 2020, for the fiscal year ended March 31, 2020)

Executive officers(excluding directors)

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of executive officers* ¹	Female	Kyushu Railway Company alone	Person	1	1	1
	Male		Person	13	16	17
	Total		Person	14	17	18
Percentage of female executive officers ^{*1}		Kyushu Railway Company alone	%	7.1	5.9	5.6

*1 As of June 30 of year after a given fiscal year (June 30, 2020, for the fiscal year ended March 31, 2020)

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Information on Audit and Supervisory Committee members*1

I	ndex		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
		Female	Kyushu Railway Company alone	Person	1	0	C
	Inside	Male	Kyushu Railway Company alone	Person	0	1	1
Number of Audit and		Total	Kyushu Railway Company alone	Person	1	1	1
Supervisory Committee		Female	Kyushu Railway Company alone	Person	0	0	C
outside	Independent outside	Male	Kyushu Railway Company alone	Person	3	3	3
		Total	Kyushu Railway Company alone	Person	3	3	3
	Agg	regate total	Kyushu Railway Company alone	Person	4	4	2
Percentage of independent Audit and Supervisory Committee members		Kyushu Railway Company alone	%	75.0	75.0	75.0	
Percentage of female Audit and Supervisory Committee members		Kyushu Railway Company alone	%	25.0	0.0	0.0	
Number of meetings held by the Audit and Supervisory Committee		Kyushu Railway Company alone	Times	-	10	13	
Attendance rate at Audit and Supervisory Committee meetings		Kyushu Railway Company alone	%	-	97.5	98.1	
Attendance rate of independent Audit and Supervisory Committee members		Kyushu Railway Company alone	%	-	96.7	97.4	
Number of Audit and Supervisory Committee members with an attendance rate of 75% or less at Audit and Supervisory		Kyushu Railway Company alone	Person	-	0	(

*1 In June 2018, Kyushu Railway Company transitioned to a company with an audit and supervisory committee.

*2 As of June 30 of year after a given fiscal year (June 30, 2020, for the fiscal year ended March 31, 2020)

Information on Nomination and Compensation Advisory Committee members^{*1}

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of members on the Inside	Inside	Kyushu Railway Company alone	Person	1	1	1
Nomination and Compensation Advisory	Independent outside	Kyushu Railway Company alone	Person	6	8	5
Committee ^{*2}	Total	Kyushu Railway Company alone	Person	7	9	6
Number of meetings held by the Nomination and Compensation Advisory Committee		Kyushu Railway Company alone	Times	-	1	5
Attendance rate at Nomination and Compensation Advisory Committee		Kyushu Railway Company alone	%	-	57.1	97.6

*1 The Nomination and Compensation Advisory Committee was established in March 2019 to take over the duties of the previous Compensation Advisory Committee, with the objective of planning the further enhancement of corporate governance, and improving the objectivity and transparency of procedures

related to the nomination and compensation, etc. of directors *2 As of June 30 of year after a given fiscal year (June 30, 2020, for the fiscal year ended March 31, 2020)

Remuneration

Index		Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Directors remuneration (excluding Audit and Supervisory Committee members and outside directors)		Kyushu Railway Company alone	Million yen	447	328	310
Directors remuneration (Audit and Supervisory Committee members) (excluding outside directors)		Kyushu Railway Company alone	Million yen	-	28	37
Auditors remuneration (exclude outside auditors)		Kyushu Railway Company alone	Million yen	36	9	-
Outside directors remuneration		Kyushu Railway Company alone	Million yen	56	67	81
Total		Kyushu Railway Company alone	Million yen	540	433	429
Accounting auditor remuneration*1	Auditing expenses	Kyushu Railway Company alone	Million yen	123	142	122
	Non-auditing expenses	Kyushu Railway Company alone	Million yen	16	23	28

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Compliance

Index	Scope	Unit	FY2018/3	FY2019/3	FY2020/3
Number of fines and penalties for environment-related laws and regulations	JR Kyushu Group	Incidents	-	-	0
Total cost of fines and penalties for environment-related laws and regulations	JR Kyushu Group	Yen	-	-	0
Number of cases of violations of the Labor standards Act^{*1}	JR Kyushu Group	Incidents	-	-	0
Number of fines and penalties for bribery and other corruption	JR Kyushu Group	Incidents	-	-	0
Total cost of fines and penalties for bribery and other corruption	JR Kyushu Group	Yen	-	-	0

*1 Number of cases of judicial punishment due to violations of the Labor Standards Act