

August 9, 2024

Kyushu Railway Company
JR Kyushu Jet Ferry Inc.

Notice Regarding Suspension of Service on the *Queen Beetle*

The decision was made to suspend operations of the *Queen Beetle*, operated by JR Kyushu Jet Ferry Inc., from Tuesday, August 13.

We apologize deeply for any inconvenience and concern this may cause to our customers.

Details are provided below.

[Reason for the Suspension of Operations]

Because JR Kyushu Jet Ferry did not implement the measures described in the improvement report submitted in July 2023 in response to the “Order to Ensure Safety of Transportation” issued by the Ministry of Land, Infrastructure, Transport and Tourism (MLIT) in June of that year.

[Details]

An (ongoing) audit of JR Kyushu Jet Ferry begun by the MLIT on August 6, 2024 indicated that there were serious problems related to safety assurance, and JR Kyushu has confirmed and identified these problems.

[Period of Suspension]

From Tuesday, August 13, 2024 and for the foreseeable future.

[Customer Response]

From today on, we will begin individually contacting customers who have made reservations.