To whom it may concern:

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Notice Regarding Partial Changes to Shareholder Benefit Program

JR Kyushu ("the Company") issues three types of discount coupons under its shareholder benefit program — "Railway shareholder discount coupons," "JR Kyushu Group shareholder discount coupons" and "JR Kyushu jet ferry shareholder discount coupons." At this time, the Company decided today to make partial changes to the terms and conditions of the "JR Kyushu Group shareholder discount coupons" and "JR Kyushu jet ferry shareholder discount coupons" with the aim of further heightening the attractiveness of the Company's stock for investors and encouraging individual investors to hold their shares for medium to long periods of time. The details are as follows. Implementation will start with the next shareholder benefit program with a record date of March 31, 2024. The coupons are scheduled to be sent in late June 2024.

- 1. Details of changes to "JR Kyushu Group shareholder discount coupons"
 - (1) Major changes
 - To increase the convenience within station buildings, it is no longer necessary to exchange the shareholder discount coupons for shopping tickets of each station building as was required previously. Accordingly, JR Kyushu Group shareholder discount coupons can be used at each shop in the station buildings.
 - (Subject companies: JR Hakata City Co., Ltd., JR Kokura City Inc., JR Oita City, Inc., JR Kumamoto City Co., Ltd., JR Kagoshima City Inc., and JR Miyazaki City Co., Ltd.)
 - * For JR Nagasaki City Inc., it is already not necessary to exchange the shareholder discount coupons for shopping tickets.
 - * The shareholder discount coupons cannot be used at the shops of some tenants in station buildings.
 - In June 2023, the shops of the confectionery maker FUJIBAMBI Co., Ltd. have been added to the participating facilities as this company became part of the JR Kyushu Group.
 - (2) Participating facilities

Some participating facilities have been changed. Please see the "List of participating facilities for the next "JR Kyushu Group shareholder discount coupons" in "(Attachment)."

- 2. Details of changes to "JR Kyushu jet ferry shareholder discount coupons"
 - Regarding the payment for "International routes" after making a reservation, although the payment was previously made on the departure date, the procedure has been changed to making the payment in advance in order to ensure smooth boarding.

- A limit on the number of seats for which the "JR Kyushu jet ferry shareholder discount coupons" can be used per ferry has been set.
- The blackout dates for the "JR Kyushu jet ferry shareholder discount coupons" have been revised. (Please see the attachment.)
- Although these shareholder discount coupons could be used for "International routes" and "Domestic routes (limited to use when routes were in operation)," the coupons can be used only for "International routes" in accordance with actual operation.
- 3. There are no changes to the issuance standards and the outline of the "Railway shareholder discount coupons." For details, please see the "JR Kyushu's shareholder benefit program" in "(Reference)."

End

<List of participating facilities for the next "JR Kyushu Group shareholder discount coupons">

| Company Name: | Participating facilities | |
|--|---|--|
| JR Kyushu Jet Ferry Inc. | QUEEN BEETLE | |
| JR Kyushu Station Hotel Kokura Inc. | JR Kyushu Station Hotel Kokura | |
| JR Kyushu Huis Ten Bosch Hotel Co., Ltd. | Hotel Okura JR Huis Ten Bosch | |
| | THE BLOSSOM HIBIYA | |
| | THE BLOSSOM KYOTO | |
| | THE BLOSSOM HAKATA Premier | |
| | THE BLOSSOM KUMAMOTO | |
| | JR Kyushu Hotel Blossom Shinjuku | |
| | JR Kyushu Hotel Blossom Hakata Chuo | |
| JR Kyushu Hotels Inc. | JR Kyushu Hotel Blossom Fukuoka | |
| 110.12, 40.14 120.010 1110. | JR Kyushu Hotel Blossom Oita | |
| | JR Kyushu Hotel Blossom Naha | |
| | JR Kyushu Hotel Nagasaki | |
| | JR Kyushu Hotel Miyazaki | |
| | JR Kyushu Hotel Kagoshima | |
| | Beppu Onsen - Bamboo and Camellia Inn - Hanabeppu | |
| | Okuhita Onsen Umehibiki | |
| | | |
| Oyama YumeKobo, Inc. | Michi-no-Eki Mizube no Sato Oyama (including Kashii | |
| | branch) | |
| | Umeshu Gura OYAMA | |
| JR Kyushu Hotel Management Inc. | Ureshino Yadoya | |
| | Nagasaki Marriott Hotel Umaya JR Hakata City | |
| | Umaya Canal City | |
| | Umaya Aeonmall Chikushino | |
| | Umaya Youmetown Hakata | |
| | Umaya Nagasaki | |
| | Umaya Kagoshima | |
| | Tori Meijin Umayano Sui | |
| | Umaya JR Miyazaki City | |
| | Umaya AMU PLAZA KUMAMOTO | |
| JR Kyushu Food Service Inc. | Umaya Fukuoka Shingu | |
| | Umaya LaLaport FUKUOKA | |
| | Umaya THE OUTLETS KITAKYUSHU | |
| | Akasaka Umaya | |
| | Akasaka Umaya Shinjuku | |
| | Yurakucho Umaya No Gakuya Tanjin Shatahantan | |
| | Tenjin Shatohanten Hakata Shatohanten | |
| | Ma Xiao Cai Shato | |
| | Tanya HAKATA | |
| | Tunya III II XI XI XI | |

| Participating facilities | |
|--|--|
| Tanya HAKATA Fukuoka Parco | |
| HAKATA Tanya Miyazaki | |
| Tanya Nagasaki | |
| Ekitei Satsuma | |
| Udon Izakaya Sui | |
| Uchino Tamago fresh egg direct | |
| Akasaka Umaya Uchino Tamago fresh egg direct (Haneda Airport) * Operation is currently suspended | |
| Uchino Tamago Hankyu Sanban Gai | |
| Bungo Chaya Beppu Station | |
| Bungo Chaya Oita Station | |
| Yaoyano Kyuchan Yoshizuka | |
| Yaoyano Kyuchan Ropponmatsu | |
| Yaoyano Kyuchan MARK IS fukuoka-momochi | |
| Yaoyano Kyuchan Meinohama | |
| Iizuka Branch Uchinoshuku Poultry Farm Outlet | |
| Manbo underwater seafood restaurant | |
| Yobuko Morning Market Street | |
| Ekimachi 1 Karatsu Station | |
| Ekimachi 1 Saga Station | |
| Yakiniku Nurubon Iori | |
| Yakiniku Nurubon Garden Kukominami | |
| Yakiniku Nurubon Garden Nagazumi | |
| Yakiniku Nurubon Garden Fukushige | |
| Yakiniku Nurubon Garden Shingu | |
| Yakiniku Nurubon Garden Kasuga | |
| Yakiniku Nurubon Garden Itoshima Minakazedai | |
| Yakiniku Nurubon Garden Karatsu Watada | |
| Yakiniku Nurubon Garden Arao | |
| Steak Garden Kaze no Oka | |
| Izakaya Dining HANA Nakagawa | |
| Hakata Yakiniku Nurubon | |
| Yakiniku Nurubon Nakagawa | |
| | |

| Company Name: | Participating facilities | |
|--|---|--|
| | AMU PLAZA HAKATA | |
| | AMU EST | |
| | City Dining Kooten | |
| JR Hakata City Co., Ltd. | HAKATA DEITOS | |
| JK Hakata City Co., Liu. | Ippin Street | |
| | Ippin East Street | |
| | Ippin West Street | |
| | DEITOS ANNEX | |
| JR Kokura City Inc. | AMU PLAZA KOKURA | |
| | AMU PLAZA NAGASAKI Main Building | |
| JR Nagasaki City Inc. | AMU PLAZA NAGASAKI New Building | |
| | Nagasaki Kaido Kamome Market | |
| JR Oita City, Inc. | AMU PLAZA OITA | |
| | AMU PLAZA KUMAMOTO | |
| JR Kumamoto City Co., Ltd. | Higo Yokamon Ichiba | |
| JK Kumamoto City Co., Liu. | Ekikara Hyakuhappo Yokocho | |
| | JR Kumamoto Kasuga Kita Building | |
| | AMU PLAZA Kagoshima Main Building | |
| ID Varachina City Inc | AMU PLAZA Kagoshima Premium Building | |
| JR Kagoshima City Inc. | AMU PLAZA Kagoshima AMU WE | |
| | SATSUMACHI Kagoshima Chuo Station | |
| | AMU PLAZA MIYAZAKI Umikan | |
| JR Miyazaki City Co., Ltd. | AMU PLAZA MIYAZAKI Yamakan | |
| | AMU PLAZA MIYAZAKI Himuka Kirameki Market | |
| JR Kyushu Resort Development Co., Ltd. | JR Uchino Country Club | |
| | Yomogi Main Store | |
| FUJIBAMBI Co., Ltd. | Hakata Ming Store | |
| | JR Kumamoto Station Store | |

- * Underlined text indicates newly added participating facilities.
- * Participating facilities may change.
- * There are some non-participating stores within the participating facilities, such as some tenants in station buildings.
- * For conditions of use, please refer to the "JR Kyushu Group Shareholder Discount Coupons Guide" which we will send in late June.

<Blackout dates for the "JR Kyushu jet ferry shareholder discount coupons">

| 2024 | August 10 - August 18, September 14 - September 23, December 28 - December 31 |
|------|---|
| 2025 | January 1 - January 5, April 26 - May 6 |

JR Kyushu's shareholder benefit program

1. Issuance standards for each type of discount coupons

| Discount details | | | Long-term shareholder benefit |
|--|---|--|--|
| Railway shareholder discount coup | oons | | |
| One-day ticket (unlimited rides on local and rapid trains for a single day only) | | 1 coupon per 100 shares | - 1 additional coupon |
| * If boarding a limited-express train, etc., a limited-express ticket must be purchased separately | 1,000 shares to less than 10,000 shares | 10 coupons + 1 coupon for each 200 shares in excess of 1,000 shares | 2 110 |
| | 10,000 shares to less than 20,000 shares | 55 coupons + 1 coupon for each 300 shares in excess of 10,000 shares | 2 additional coupons |
| | 20,000 shares or more | 100 coupons | |
| JR Kyushu Group shareholder disc | ount coupons | | |
| Can be used like cash at participating facilities | 100 shares to less than 500 shares | | - |
| (¥500 × 5 coupons) | 500 shares to less than 1,000 shares 1,000 shares or more | 5 coupons to each shareholder | 2 additional coupons 4 additional coupons |
| JR Kyushu jet ferry shareholder discount coupons | | | |
| Standard class special discount fare International routes: Fukuoka-Busan round-trip for one person ¥10,000 | | - | |

2. Outline of benefit program

(1) Railway shareholder discount coupons

| | Railway shareholder discount coupons | |
|---------|--|--|
| Details | One-day ticket (unlimited rides on local and rapid trains for a single day only) | |
| Other | Limited to one person per ticket Limited to routes operated by JR Kyushu. The coupons can also be used on the Hitahikosan Line BRT (BRT Hikoboshi Line). If boarding on a reserved seat of a local and rapid train, Kyushu Shinkansen, West Kyushu Shinkansen, or any other limited-express train, a limited-express ticket must be purchased separately (*). If using a train that extends over the next day, Railway shareholder discount coupons shall remain valid until you disembark from the said train. | |

(*) Limited-express tickets (excluding some tickets) purchased at station ticket counters, vending machines, and JR Kyushu Internet Train Reservations can be used in combination with Railway shareholder discount coupons.

Limited-express ticket segments are limited to routes operated entirely by JR Kyushu.

(2) JR Kyushu Group shareholder discount coupons

| | JR Kyushu Group shareholder discount coupons | |
|---------|--|--|
| Details | Shareholders will be able to use them like cash (¥500 per coupon) at participating facilities. | |
| Other | • Can be used in the same manner as cash | |
| Other | * A maximum of 9 coupons can be used per payment. Change will not be given. | |

(3) JR Kyushu jet ferry shareholder discount coupons

| | JR Kyushu jet ferry shareholder discount coupons | |
|----------------------|---|--|
| Details | Special discount for standard class ticket for one person for the QUEEN | |
| | BEETLE | |
| | • International routes: Fukuoka-Busan round-trip for one person ¥10,000 | |
| Locations where the | Hakata Port International Terminal, 1st floor, Beetle counter | |
| coupons are accepted | * These coupons cannot be used at the Port of Busan Beetle counter, JR Kyushu | |
| | counters, or travel agents | |
| Other | Routes are limited to departures from Fukuoka. Cannot be used for one-way | |
| | trips only. | |
| | The fares are for standard class. | |
| | If you are using the business class, please pay the difference between standard | |
| | class and business class at the BEETLE counter on the 1st floor of the Hakata | |
| | Port International Terminal. | |
| | Make a reservation by telephone and complete the payment before boarding. | |
| | On the departure date, present the JR Kyushu jet ferry shareholder discount | |
| | coupon at the BEETLE counter on the 1st floor of the Hakata Port | |
| | International Terminal. | |

| JR Kyushu jet ferry shareholder discount coupons | |
|---|--|
| Separate from the fares, a special fuel surcharge, port tax, etc., will be | |
| required. | |
| • The coupons cannot be used on certain days, such as during Golden Week, the | |
| year-end/new year period, etc. | |

3. Long-term shareholder benefit program

For shareholders who have held the Company's shares for a long period of time, in addition to the current shareholder benefits, we will also issue "Railway shareholder discount coupons" and "JR Kyushu Group shareholder discount coupons."

(1) Eligible shareholders

Eligible shareholders are those who are listed or recorded in the final shareholder register on March 31 each year, hold five units (500 shares) or more of the Company's stock, and have held shares continuously for three years or more (*), even if only one unit.

- * The phrase "held shares continuously for three years or more" refers to shareholders who are continuously listed or recorded seven times or more under the same shareholder number in the shareholder register as of the record dates of March 31 and September 30 each year. Decisions about the holding period will be calculated retroactively from the immediately preceding record date.
- * In certain cases, such as when shareholders completely sell their shareholdings and then repurchase shares, or when the stock lending services of securities companies are used, the shareholder number changes and the shareholder may not be eligible.

(2) Issuance standards

"Railway shareholder discount coupons" and "JR Kyushu Group shareholder discount coupons" will be additionally issued in accordance with the following issuance standards.

| Number of shares held | Railway shareholder discount coupons | JR Kyushu Group shareholder discount coupons |
|--------------------------------------|--------------------------------------|--|
| 500 shares to less than 1,000 shares | 1 additional coupon | 2 additional coupons |
| 1,000 shares or more | 2 additional coupons | 4 additional coupons |

(3) Method of provision

Additional shareholder discount coupons will be enclosed with the shareholder discount coupons.

End